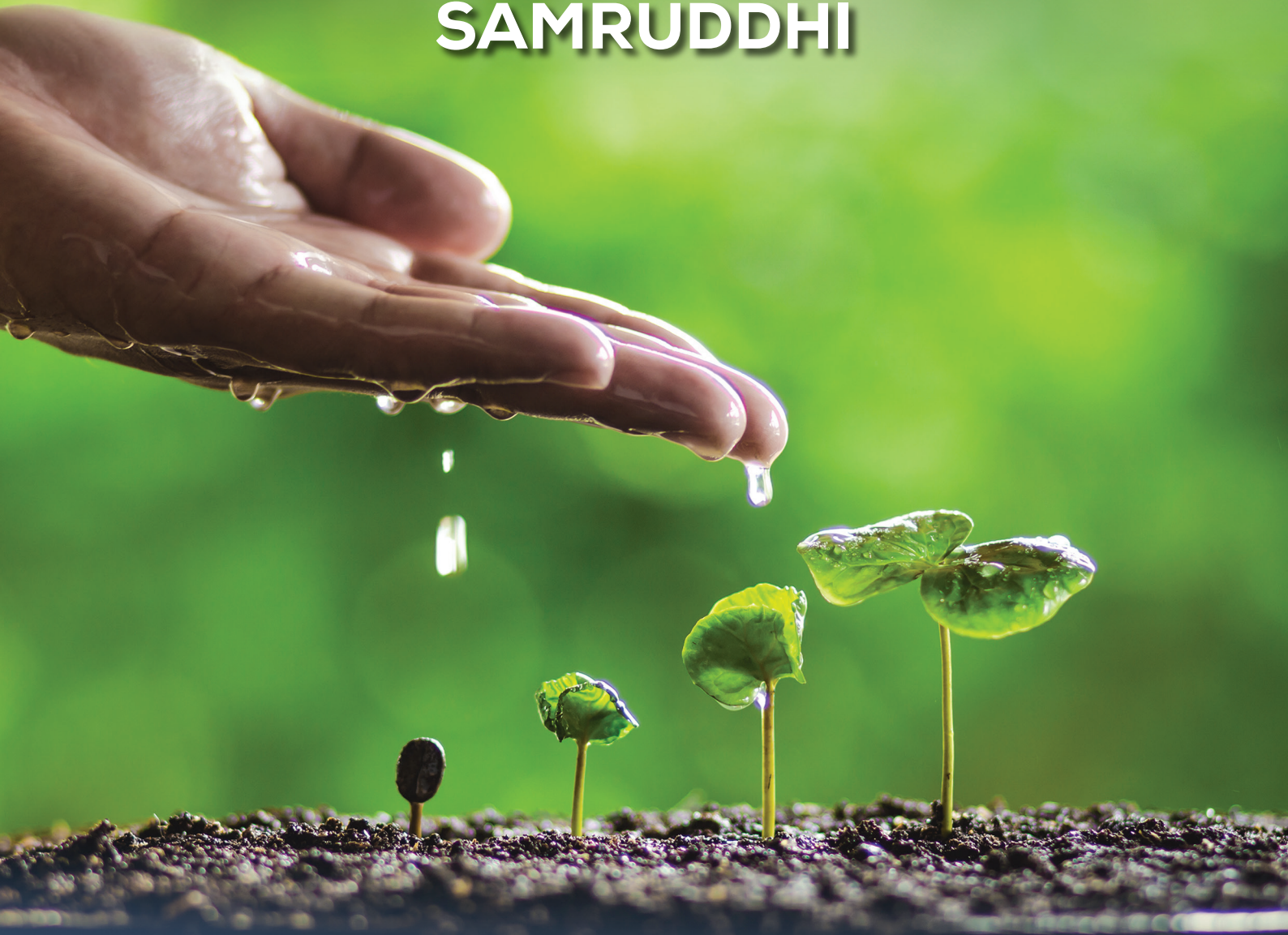




SURAKSHA AUR SAMRUDDHI



CreditAccess Life Insurance Limited
Annual Report 2023-24

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CreditAccess Life Insurance Limited (CALI) is the newest life insurance Company in India, having received the license from IRDAI on March 31, 2023, with its headquarters in Bengaluru. CALI is the first entity that has benefited from the key reform of 74% FDI in the insurance sector. CALI has been established by CreditAccess India (CAI), Netherlands, an India-focused Company, of healthy and secure financial standing, attracting funds globally and providing working capital loans and other financial services to small, informal businesses, farmers and unbanked workers in India.

CALI commenced its journey in May 2023 with a distinct approach to serve the insurance sector. Focused on exclusively serving the underserved and previously untapped segments of the Indian population, CALI is driven by the guiding principle of making insurance accessible to all. Leveraging a unique "group" model, we collaborate with institutional intermediaries to tailor products and processes to their specific needs, ensuring maximum reach and impact.

● OUR VISION

To bridge the insurance protection gap among the low income and financially excluded population.

● OUR MISSION

To become India's insurer of choice, dedicated to the unserved and under-served population, providing trusted, transparent and efficient insurance solutions enabling comprehensive financial inclusion.

● OUR PRODUCTS

<p>Raksha</p> <p>Protects the lender in case of loan default due to death of the borrower.</p>	<p>Group Credit Life Insurance</p> <p>This product safeguards lenders in the event of loan default due to the untimely demise of the borrower, thus ensuring financial stability and peace of mind to the borrower's family.</p>
<p>Suraksha</p> <p>Protects the family in case of death of the wage/income earner (policyholder).</p>	<p>Group Term Life Insurance</p> <p>Designed to provide financial protection for the families of the insured, this product is a testament to our commitment to familial security.</p>
<p>Samruddhi</p> <p>Enables the members of the Group to save regularly or one-time, while ensuring protection.</p>	<p>Group Savings-Linked Insurance</p> <p>A unique offering for non employer-employees, this product features no lock-in period and no exit penalty, making it an innovative and flexible insurance solution for rural and semi-urban population of India.</p>
<p>Sarvochchah Nidhi</p> <p>Provides a facility for the employers to manage their fund liabilities along with insurance coverage for employees.</p>	<p>Employer-Employee Scheme</p> <p>Our range of schemes includes:</p> <ul style="list-style-type: none"> • Gratuity Liability Fund Management • Leave Encashment Fund Management • Employee Medical Fund Management • Superannuation Fund Management • Bonus/Incentive Liability Fund Management • Any other Employee Benefit Fund Management solution as per need

BOARD OF DIRECTORS	KEY MANAGERIAL PERSONNEL
<p>Smt. Vinatha M. Reddy Indian Promoter & Nominee Director</p> <p>Shri. Gary Raymond Bennett Chairperson & Nominee Director</p> <p>Shri. Paresh Shreesh Parasnis Independent Director</p> <p>Prof. Neharika Vohra Additional Director (Independent Director)</p> <p>Shri. Apparao Adivi Additional Director (Independent Director)</p> <p>Shri. Matteo Pusineri Nominee Director</p> <p>Shri. Koen J Slobbe Nominee Director</p> <p>Shri. Diwakar Ram Boddupalli Managing Director & CEO</p>	<p>Shri. T V Ramakrishna Chief Financial Officer</p> <p>Shri. Uday Shanker Chief Operating Officer</p> <p>Shri. Sai Gunaranjan Jain Investment Manager</p> <p>Smt. Arundhati Ghoshal Appointed Actuary</p> <p>Shri. Gowthaman Sounderraj Chief Business Officer</p>
REGISTERED OFFICE	STATUTORY AUDITORS
<p>CreditAccess Life Insurance Limited CIN: U66020KA2019PLC120540 IRDAI Regn No: 163, #595, 1st Floor, 15th Cross, 1st Phase, Outer Ring Road, J. P. Nagar, Bengaluru-560078, Karnataka, India Email: contact@calife.in Tel: 080-69978070 Web: https://www.creditaccesslife.in/</p>	<p>Rao Associates, Chartered Accountants 17/1, AI-Noor, 1st Floor, Palace Cross Road, Vasanth Nagar, Bengaluru-560 05, Karnataka, India</p> <p>Price Patt & Co, Chartered Accountants 91-92, KR D GEE Krystal Dr. Radhakrishnan Salai, Mylapore, Chennai-600 004, Tamil Nadu, India</p>
<p>BANKERS State Bank of India Axis Bank Limited ICICI Bank Limited</p>	
REGISTRAR AND SHARE TRANSFER AGENT	SECRETARIAL AUDITORS
<p>KFIN Technologies Limited Karvy Selenium Tower B, Plot 31-32, Gachibowli Financial District, Nanakramguda, Hyderabad-500 032, Telangana, India Email: einward.ris@kfintech.com Phone No: 040-67162222</p>	<p>C. Dwarakanath, Company Secretary in Practice No.31, 3rd Floor, Vidhya Bhavan, Opp. Karanji Anjaneya Temple, West Anjaneya Temple Street, Basavanagudi, Bengaluru-560 004, Karnataka, India Email Id: dwarakanath.c@csdco.in Phone: 080- 4120 3012</p>



Smt. Vinatha M. Reddy

She is an exceptional combination of being a visionary with business acumen and having a heart to contribute to the society around her.

She is the Founder Chairperson of Grameen Koota, which is today the leading Microfinance Institution in India, serving around 50 lakh women clients and their families. She remains devoted to working in social spaces in the fields of education, sanitation, solid waste management, women empowerment, affordable housing and social businesses.

A highly respected & experienced International Life Insurance leader with proven ability in emerging markets, joint ventures and new business set up at operational, regional and Board level. Exceptional business achievements throughout Asia, Mexico, Australia and the US with a long-term track record of success in building shareholder value through strong empowered business leadership and focused delivery.

A career spanning over 40 years including operational and regional life, health insurance and financial services experience. CEO roles in 12 countries including India, Hong Kong, Vietnam, Japan, China, Mexico, Australia, Singapore and the USA over the past 30 years.



Shri. Gary Raymond Bennett

He is a Fellow of the Institute of Chartered Accountants of India with over 38 years of rich experience in strategy, board engagement, project management and building & executing robust servicing models.

He served as the Executive Director & Chief Operating Officer with HDFC Life Insurance Company Limited. He has also been a consultant to the World Bank and the Asian Development Bank and served as the Chairman of the Board of Invesco Asset Management (India) Private Limited and Board Member of Kotak Mahindra Investments Limited and Kotak Mahindra Life Insurance.



Shri. Paresh Shreesh Parasnis

She is an expert in behavioural science and currently working as a professor in the field of organizational behaviour at IIM Ahmedabad. She holds a Ph.D. and M.A. in Social Psychology from the University of Manitoba, Canada.

She is currently an Independent Director of Harsha Engineers Limited and PNB Gilts Limited and Director at CIIE Advisors Private Limited, CIIE Initiatives, CIIE Regional Innovation Foundation. She is also a member of the advisory Board of Vidyashilp Academy, Bengaluru. In the past she has served as Independent Director of Star Union Daichi Limited and Zee Entertainment Private Limited.



Prof. Neharika Vohra



Shri. Apparao Adivi

He is a professionally qualified Actuary with around 40 years of experience in life insurance, general/health insurance, unit linked business (investment / insurance), pensions and actuarial consulting. He is proficient in the entire life cycle of actuarial administration of life insurance, pensions, general/health insurance business.

His experience includes working as Company Actuary reporting to CEO of an Insurance Company in Zambia. He has also worked as an actuarial consultant in the areas of risk management, actuarial valuations, and product development. He was the first President of the Actuarial Society of Zambia.

An experienced Investment professional who started with Societe Generale post his Investment Management Program from London Business School. He spent most of his banking career at Morgan Stanley in London. He has been the Chief Investment Officer and member of the Executive Committee of CQ Asset Management in London. He holds directorship in Asia Impact SA, Asia Impact Invest SA and Spark Asia Impact Private Limited.

With overall experience spanning beyond 25 years, his keen Investments aptitude would guide the Company from its early stage.



Shri. Matteo Pusineri



Shri. Koen J Slobbe

He is currently the CEO & Executive Director of CreditAccess India N V, the Netherlands-based promotor Company of CreditAccess Life and CreditAccess Grameen Koota (India). He is also the CEO & Executive Board Member of CreditAccess Southeast Asia B.V. and the founding Director & Chairman of Cableroad Fiscal Agents B.V.

He is an expert in Tax law with more than 30 years of experience. He has been the Vice President (Tax and Legal) of World Online International and Group Tax Manager at PepsiCo Inc.

He is the Founding Member of CreditAccess Life Insurance Ltd., who conceptualized the differentiated business model of building a life insurance Company that is dedicated to providing insurance solutions to the unserved and under-served segments of the country. Under his leadership, CALI became the first Company in 12 years to receive a life insurance licence (in March 2023). He has been associated with the CreditAccess Group (CAI) from 2011, initially at CreditAccess Grameen Ltd., the leading NBFC-MFI in India, as Director (Finance) & CFO and subsequently at CAI, Amsterdam as Executive Director & CEO.

His experience of 30-plus years encompasses working in institutions like LIC of India, SIDBI, ICICI Bank and Accion in diverse functions in Finance, Investment, Risk and Markets.



Shri. Diwakar Ram Boddupalli



Shri. T V Ramakrishna

He has been associated with CreditAccess Life Insurance Limited as a Founding Team Member from November 2022. He is the CFO of the Company overseeing Finance and related functions. He has around two decades of experience in the life Insurance Industry. Prior to joining CreditAccess Life Insurance Limited, Ramakrishna was associated with PNB MetLife as an Associate Director.

He holds a bachelor's degree in commerce from the University of Bangalore and is a member of the Institute of Chartered Accountants of India.

He is the Chief Operating Officer responsible for the entire business operations. He is a Founding Team member of CALI, having joined CreditAccess Life in November 2022. He has extensive experience in insurance operations and was previously associated with Ageas Federal Life Insurance and Tata AIA Life Insurance in the capacity of VP- Operations.



Shri. Uday Shanker



**Shri. Sai
Gunaranjan Jain**

He is the Investment Manager at CALI and part of the founding team. He has an overall experience in financial services for almost two decades. Previously, he was associated with Invesco Asset Management as Vice President for Karnataka region for more than 8 years.

He holds a bachelor's degree in commerce (honor's) and a post graduate diploma in Master of Financial Management from Sri Sathya Sai Institute of Higher Learning.

Arundhati is a seasoned Actuary with an impressive two-decade career working with esteemed global insurance companies and consultancies. Her professional journey includes influential roles at Aviva Life Insurance Company, Canara HSBC Life Insurance Company, Legal & General Assurance society (UK) and Willis Towers Watson.

Throughout her extensive experience, Arundhati has demonstrated expertise in leading large teams across various domains such as valuation, capital management, risk management, and product development.



**Smt. Arundhati
Ghoshal**



**Shri. Gowthaman
Sounderraj**

He is the Chief Business Officer of CALI. His expertise lies in strategic business planning, business development, distribution channel management, and operations management.

His career spanning over three decades includes extensive and diverse experience with SBI Life Insurance where he was engaged in various roles over a period of twenty years. His last role at SBI Life was as Senior Vice President in the Group Corporate Solutions channel.

Dear Shareholders,

Namaste... I trust this message finds you in good health and fine spirits. I am so grateful to be once again offered this wonderful opportunity to return to India, the Land of the Gods, outstanding cricketers, and unlimited potential. For me, this is somewhat of a homecoming, and after having spent over 30 years in international assignments, I am delighted and excited to once again be involved with a Company in India, that not only is full of promise but delivers on a very special and meaningful purpose. A Company that has the mission of being the Insurer of choice to the unserved and under-served sector in India is indeed an endeavor of purpose and for me personally, a passion that has moved me for decades. With further opening-up of the Insurance sector in India (FDI at 74%) along with enhanced regulatory framework and encouragement by IRDAI (the Regulator), this will ensure that our Company is well placed to bring about this access to the vast under-insured Indian community.

I congratulate our promoters and shareholders on recognizing the importance and significance of this opportunity. The unique opportunity that is now more obvious and a road map that has been well-established will ensure that the outstanding growth that has taken place in India to date, will continue, as our business extends to markets, customers and their businesses in a way never experienced before in history. The potential of the Insurance Industry in India has been well documented, and as per global statistics is among the fastest growing and with a huge protection gap in the lower income segments. We are confident and excited to provide insurance solutions previously unavailable to such a clientele, giving our Company an enviable position for long-term growth with customer acquisition and satisfaction. Our Company is now moving strongly into its second year of operation, having formally received the license from IRDAI, on March 31, 2023. During our first year of operations, we have made great progress with an outstanding leadership team driving the ethos of insurance awareness, product simplicity and seamless technological integration. We are now ready to take advantage of the simplified solutions that we provide to our targeted customer segment. The advancement of mobile and other technologies with our differentiated operational model can ensure an ongoing reach to a vast range of customers with a rapidly scalable and efficient business.

The Indian Government is focusing on ensuring that the rural and unorganized sectors of the population are given equal opportunities that they need to ensure support, benefits and engagement at a level not achieved before. These initiatives are clearly visible via multiple State and National Schemes that will not only increase Insurance awareness including schemes like Pradhan Mantri Jeevan Jyoti Bima Yojana, (a simple one-year renewable life policy) and other innovative solutions for growing the insurance penetration across India. These initiatives coupled with the strength of the leadership team and with the support, experience, and commitment of the Board of Directors at our Company, will ensure continued, strong and stable success.

In closing this short review of our first year, I look forward with enthusiastic optimism and once again express my gratitude at the opportunity that you have entrusted me and the CALI Board. I have spent almost half a lifetime in or near the Indian Insurance environment and I believe we are incredibly well-positioned to take advantage of this unique time in the history of not just the insurance market but in the growth and excitement that is occurring in the Indian economy. I am sure we will enable a better future for our customers by way of service and support with simple financial inclusion options and thereby continue to satisfy our promoters and shareholders as we create better opportunities, benefits, and lives for those we serve. As always grateful for your support and commitment and always believe that "The Best is Yet to Come".

VERY BEST WISHES

Gary Raymond Bennett
Chairperson

Dear Shareholders,

I am delighted to present to you CALI's First Annual Report post receipt of licence from IRDAI and launch of operations. I feel privileged and thankful for entrusting me with the responsibility of leading your Company in the vast expanse of the Insurance sector. Today, India, along with being the land of opportunities and potential, has become a symbol of strength and a guiding force to all around the world. It has not only emerged as the fastest growing country, but also endeavours for global harmony in its strong belief of "Vasudhaiva Kutumbakam". The promoters of your Company - CreditAccess India - also share such a broad and impactful ideology with a vision of "Enriching lives".

Your Company is the First entity to be awarded the license from the Insurance regulator after concerted efforts and a gap of almost 12 years since 2011. I would utilize this occasion to express my sincerest thanks to IRDAI, for the confidence they have placed in us and in our business model of focussing on the unserved and under-served segments of the population. You are well aware that this necessitates a very differentiated approach and mindset to ensure business viability, product simplicity and suitability. Your Company is well-positioned to build a scalable business, driven by a passionate team and built on a tech-driven platform to engage seamlessly with such customers across various clusters and geographies. It gives me great pleasure to share a few highlights of the first year of operations of your Company and the accomplishments of the team. We insured a little over one million customers and written a total premium of around Rs. 970 million during the period. The team has launched 8 different products and empanelled more than 100 different business partners. It is also satisfying to note that, we already have in place a strong due-diligence process to ensure claim settlement within 48 hrs. of receipt of documents and have achieved this in our first year itself with a 100% claim settlement ratio, making us unique in every manner.

All this and more has been possible only because of the able guidance of our Board. I would like to thank each one of the Directors and Board Members for enabling us to become a mainstream Life Insurance entity. The Vision has already been laid down by the regulator in terms of "Insurance for ALL" by 2047 to commemorate with the 100th year of Indian Independence. Your Company is well-poised and eager to play its part in this strong vision of the Regulator.

With customer-centricity as the core guiding principle in all our plans and activities, I would like to assure you that we are on course to make a definitive and purposeful impact on the lives and families of our policyholders.

Let me also take this opportunity to thank my founding and passionate team for a great beginning and wish them the best for many more years and milestones to achieve together.

BEST WISHES

Diwakar Ram Boddupalli
Managing Director & CEO

To,
The Members
CreditAccess Life Insurance Limited ("the Company")

Your directors take pleasure in presenting the 5th (Fifth) Director's Report on the business and operations of the Company for the period April 01, 2023 to March 31, 2024 ("the financial year").

● THE STATE OF COMPANY AFFAIRS:

The key performance metrics for FY 2023-24 are summarized in the table below:

Particulars	Amount (Rs. in crore)
Income:	
Premium Earned	96.99
Investment Income and Other Income	20.57
Total	117.56
Expenses:	
Commission	9.15
Operation Expenditure	25.09
Claims Settled	5.98
Total	40.22
Change in Valuation of Policy liability	72.61
Profit Before Tax	4.75
Provision for Tax	0.34
Profit After Tax	4.41
Key metrics	
Operating expenses	25.87%
Commission	9.43%
Claim settlement [^]	100%
Solvency	335%
Earnings Per Share (EPS) Basic/Diluted	0.26
AUM	240.42
Net worth	168.62

[^]Claims lodged up to March 31, 2024

● STATE OF COMPANY'S AFFAIRS AND FUTURE OUTLOOK:

The Company has completed its first year of business operations on March 31, 2024 with a gross premium of Rs. 96.99 crore. During the financial year 2023-24, the profit/(loss) after-tax is Rs. 4.41 crore. Some of the noteworthy milestones achieved as part of first year of operations apart from financial performance are successful implementing of all the core applications, launching of 8 products in all three lines of business (Credit, Term, Savings and fund based) and onboarding of 123 Master Policy Holders. The total lives covered during the year is 1.01 million and claims settled is to the tune of Rs. 5.92 crore covering 993 lives. The average issuance and claim settlement TAT is around 1 day post receipt of all the valid documents.

● PRODUCTS:

The Company has a wide range of products catering to various customer needs in life insurance. These products are customer-centric, simple to understand, and have competitive features.

Following 8 products were launched during the current financial year:

SI No.	Name of the Product	Type of Product	Product UIN
1.	CreditAccess Raksha Kavach Sukshm (Micro-Insurance Product)	Credit Life	163N001V01
2.	CreditAccess Suraksha Sukshm (Micro-Insurance Product)	Non-Credit	163N002V01
3.	CreditAccess Suraksha	Non-Credit	163N003V01
4.	CreditAccess Raksha Chakra	Credit Life	163N004V01
5.	CreditAccess Nitya Sanchay (Micro-Insurance Product)	Savings	163N011V01
6.	CreditAccess Sanrakshan Sukshm (Micro-Insurance Product)	Non-Credit Term Plan	163N005V01
7.	CreditAccess Group Sanrakshan Sukshm (Micro-Insurance Product)	Non-Credit Term Plan	163N006V01
8.	CreditAccess Sarvochchah Nidhi	Gratuity	163N007V01

● CHANGE IN NATURE OF BUSINESS:

During the year under review, there has been no change in the nature of the business activity of the Company.

● DIVIDEND:

There is no recommendation for dividend in the current financial year.

● RESERVES:

The Company has reported profit during the year. An amount of Rs. 0.62 crore is transferred to reserves post adjusting accumulated losses as of March 31, 2024.

● SHARE CAPITAL:

Particulars	Authorized Share Capital (Rs.) Equity Shares of Rs. 10 each	Paid up Capital(Rs.) Equity Shares of Rs. 10 each
April 1, 2023	1,68,00,00,000	1,68,00,00,000
Changes During the year	Nil	Nil
March 31, 2024	1,68,00,00,000	1,68,00,00,000

● DEPOSITORY SYSTEM:

The Company's equity shares are tradable only in electronic form. As on March 31, 2024, 100% of the Company's total paid up capital are in dematerialized form.

● DEBENTURES:

During the year under review, the Company has not issued any Debentures.

● SUBSIDIARY/ JOINT VENTURE / ASSOCIATE COMPANY:

The Company does not have any subsidiary or associate or Joint Venture Company.

● MATERIAL CHANGES AND COMMITMENTS:

There have been no material changes and commitments, if any, affecting the financial performance of the Company which have occurred between the end of the financial year to which the Balance Sheet relates to and date of this report.

● ANNUAL RETURN:

The Company will place a copy of the annual return on the website as per the provisions of Section 92 and 134 of the Companies Act, 2013. A copy of the final MGT-7 shall be updated on the website at <https://creditaccesslife.in/> within the statutory timelines.

● PARTICULARS OF EMPLOYEES:

The Company's employee strength was 27 full-time employees as on March 31, 2024.

The details of employees in terms of remuneration drawn as required under Section 197 (12) of the Act read with Rule 5(2) and (3) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014 will be made available.

● RURAL AND SOCIAL BUSINESS:

The Company has complied with the Rural and Social Sector obligations as prescribed under the IRDAI regulations.

● DIRECTORS AND KEY MANAGERIAL PERSONNEL:

The details of Directors and Key Managerial Personnel is covered in **Annexure A** – Report of Corporate Governance

● DETAILS OF COMMITTEES OF THE BOARD:

The Board has constituted following 5 Committees as per the applicable regulatory/statutory requirements:

- Audit Committee
- Nomination & Remuneration Committee
- Investment Committee
- Policyholder Protection, Grievance Redressal and Claims Monitoring Committee[^]
- Risk Management Committee[^]

[^]Committees are formed pursuant to the Corporate Governance Regulations, 2024 notified by IRDAI on March, 21 2024.

The Composition of the Committees and relative compliances are in line with the applicable provisions of the Companies Act, 2013 and IRDAI Corporate Governance Guidelines. Key terms of reference of the Committees, Committees Membership, attendance at Meetings of the Committees and such other matters as may be prescribed Section 134 of the Companies Act, 2013 read with rule 8 of the Companies (Accounts) Rules, 2014 are provided in **Annexure A** – Report on Corporate Governance.

● IND AS:

The Company has initiated the process of gap assessment covering all aspects so that it is ready for implementation as per the proposed due dates applicable to the Company.

● AUDITORS:

M/s. Rao Associates, Chartered Accountants, Bengaluru, bearing Firm Registration No.003080S, were appointed by the members in the 1st Annual General Meeting as the Statutory Auditors of the Company for a five-year period for auditing the books of accounts pertaining to financial years 2020-21 to 2024-25.

M/s. Price, Patt & Co., Chartered Accountants, Chennai, bearing Firm Registration No.02783S, were appointed by the members in the 4th Annual General Meeting as one of the Joint Statutory Auditors of the Company for one-year period for auditing the books of accounts pertaining to financial year 2023-24.

● AUDITOR'S REPORT:

The Auditors' Report for the financial year is attached along with the financials in the Annual report. Further, there are no qualifications in the Auditors' Report for the financial year 2023-24 requiring explanations or comments of the Board.

● FRAUDS REPORTED BY AUDITORS:

No instances of fraud are reported by auditors pursuant to Section 143 (12) of the Companies Act, 2013 during the financial year.

● SECRETARIAL AUDITORS:

Pursuant to the provisions of Section 204 of the Companies Act, 2013 and the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, the Company appointed Shri. Dwarakanath C, Company Secretary in Practice to undertake the Secretarial Audit of the Company. The Secretarial report is annexed here with as **Annexure B**. There is no qualification made for the year by the Secretarial Auditors in their Report.

● MANAGEMENT REPORT:

Pursuant to the provisions of Regulation 3 of the IRDAI (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations 2000, and circulars/guidelines issued by IRDAI thereafter, the Management report is placed separately as a part of the Annual Report.

● CORPORATE SOCIAL RESPONSIBILITY INITIATIVES:

The Company is not covered under the mandatory provisions of CSR under the Act, for the said Financial Year 2023-24.

● PUBLIC DEPOSITS:

The Company has not accepted any deposits within the meaning of Section 73 of the Companies Act, 2013 read the Companies (Acceptance of Deposit) Rules, 2014.

● DETAILS OF AMOUNT RECEIVED FROM A DIRECTOR OF THE COMPANY:

During the year under report, the Company has not received any amount from any Director of the Company pursuant to Rule 2 (1)(c) (viii) of the Companies (Acceptance of Deposits) Rules, 2014.

● LOANS, GUARANTEES AND INVESTMENTS:

There were no loans, guarantees or investments made by the Company, under Section 186 of the Companies Act, 2013 during the financial year.

● RELATED PARTY TRANSACTIONS:

The Company has formulated a Policy on Related Party Transactions for the purpose of identification and monitoring of related party transactions. The policy on Related Party Transactions as approved by the Board is uploaded on the Company's website.

All related party transactions that were entered into during the financial year were on an arm's length basis and were in the ordinary course of business. There are no materially significant related party transactions made by the Company with Promoters, Directors, Key Managerial Personnel or other designated persons who may have a potential conflict with the interest of the Company at large. All Related Party Transactions are placed before the Audit Committee for noting on quarterly basis. The Audit Committee grants omnibus approval for Related Party Transactions as per the provisions contained in Companies Act, 2013 and rules thereunder for transactions which are of repetitive nature and / or entered in the Ordinary Course of Business and are at Arm's Length.

● CONSERVATION OF ENERGY, TECHNOLOGY ABSORPTION AND FOREIGN EXCHANGE OUTGO:

(A) Conservation of Energy:

The Company is using energy efficient equipment / devices in the workplace for internal lighting, office equipment and other purposes. The energy requirement is being met through Bangalore Electricity Supply Company Limited ("BESCOM"). Further the Company has standby power supply, which is common for all occupants of the building.

(B) Technology absorption:

There is no technology absorption and import of technology during the year.

(C) Foreign Exchange Earnings and Outgo:

(Rs. in Thousands)

Earnings	NA
Outgo	1844.63

● RISK MANAGEMENT:

The Company has just completed its first year of operations post getting license from IRDAI on March 31, 2023. The Company focuses on designing affordable products for the economically weaker section living in rural areas to provide adequate risk coverage. The products are available through a group platform. The group insurance provided by the Company consists of products under Credit Life Insurance, non-credit term Insurance, group savings and group fund-based plans.

Considering the above background, Company has finalised the risk management policy suiting its business requirements and needs. The scope of the policy includes a detailed risk management framework covering Risk identification, risk assessment, risk mitigation, re-evaluation of risks at regular intervals and reporting to senior management and Board at defined intervals.

The governance structure for risk management currently includes Board, Audit Committee and Risk management Committee (Includes ALM committee functions) consisting of Board members and senior management team apart from the quarterly detailed internal audit by external independent firm of Chartered Accountants covering all the areas as defined in their scope and half yearly statutory audit done by Joint Statutory Auditors. Both the Internal Audit Report and Statutory Auditor's Report along with their observations are placed before the Audit Committee on a quarterly basis as applicable.

● **INVESTOR EDUCATION AND PROTECTION FUND (IEPF):**

The need to transfer unclaimed/unpaid amounts to the Investor Education and Protection Fund did not arise during the financial year.

● **VIGIL MECHANISM:**

A Board approved Vigil Mechanism/ Whistle Blower Policy is in place for the year covered under this Report for monitoring/reporting of grievances.

● **INTERNAL CONTROL SYSTEMS AND THEIR ADEQUACY:**

The Company has in place adequate Internal financial control system, commensurate with the size, scale and complexity of its operations and ensures appropriate financial reporting, protection of assets of the company and compliance with various policies, practices and statutes in keeping with the organization's pace of growth and increasing complexity of operations.

● **INTERNAL AUDIT FRAMEWORK:**

The Company has appointed M/s. Murali & Sumeet, Chartered Accountants, to carry out the Internal audit on a quarterly basis. The scope of audit focuses on ensuring that all the required controls in each of the critical areas of the Company are adequate and working effectively. The coverage includes areas such as Investment, Finance & Accounts, Actuarial, Human Resources, Compliance, Operations, Information Technology, Branch Operations, Customer service/complaint management/Grievance management and Claims processing. The scope of work of internal audit is discussed with Audit Committee at the beginning of the year and the quarterly Internal Audit Reports containing the key findings are placed before the Audit Committee.

● **SOLVENCY POSITION:**

The Solvency ratio calculated as per Section 64VA of the Insurance Act, 1938 (as amended from time to time) and the IRDAI (**Assets, Liabilities and Solvency Margin of Life Insurance Business**) Regulations, 2016 as on March 31, 2024 is 335% against the minimum solvency ratio requirement of 150%.

● **ISSUE OF EQUITY SHARES WITH DIFFERENTIAL RIGHTS, SWEAT EQUITY, ESOP:**

An Employee Stock Option Plan (**ESOP Plan**) for key staff and personnel of CreditAccess Life Insurance Limited (**CALI**) called CreditAccess Life Insurance Limited Employee Stock Option Plan 2023 has been approved by the Board of Directors and the Members (**Shareholders**) of the Company vide Resolution dated March 10, 2023. The key objective of the ESOP Plan is to provide means to enable the Company to attract and retain appropriate talent in the employment of the Company. Apart from enabling motivation of employees with incentives and reward opportunities, the ESOP Plan aims to achieve sustained growth of the Company and creation of shareholder value by aligning the interest of the employees with the long-term interests of the company and its shareholders. The ESOP Plan would create a sense of ownership and participation amongst employees.

- The Stock Options granted to KMPs during the FY 2023-24 is 502,158.
- These stock options granted are in line with relevant guidelines issued by IRDAI and Companies Act 2013.
- The stock options are not given to anyone other than the employees of the Company.

● **DISCLOSURE ON SEXUAL HARASSMENT:**

A Board approved Policy on prevention, prohibition and redressal of sexual harassment (**POSH**) at workplace in compliance with the provisions of the Sexual Harassment of Women at Workplace (**Prevention, Prohibition and Redressal**) Act, 2013 is in place for the year covered under this report. The constituted Internal Complaints Committee referred to as POSH Committee under Company's POSH Policy will monitor the grievances and resolution process.

During the year, the Company did not receive any complaint on sexual harassment.

● **PARTICULARS OF MATERIAL ORDERS PASSED BY THE REGULATORS OR COURTS OR TRIBUNALS IMPACTING THE GOING CONCERN STATUS AND COMPANY'S OPERATIONS IN FUTURE:**

During the financial year, the Company has not received any order from the Courts or Tribunals or Regulatory Authority which impacts the going concern status and company's operations in future.

● **DETAILS OF PENALTIES/PUNISHMENT/ COMMITMENTS AFFECTING THE FINANCIAL POSITION OF THE COMPANY BETWEEN THE END OF THE FINANCIAL YEAR AND THE DATE OF THE DIRECTORS' REPORT:**

There were no penalties/punishment/commitments affecting the financial position of the Company between the end of the financial year and the date of the Director's Report.

● **CORPORATE GOVERNANCE REPORT:**

The Company's adherence to the Corporate Governance Guidelines as set out in the IRDAI CG guidelines is given in **Annexure A** along with certificate from the CFO& Compliance Officer of the Company.

● **SECRETARIAL STANDARDS:**

The Company has complied with all applicable Secretarial Standards.

● **MAINTENANCE OF COST RECORDS:**

Maintenance of Cost Records and auditing of the cost records under the provisions of Section 148 of the Companies Act, 2013 are not applicable to the Company.

● **PROCEEDINGS UNDER INSOLVENCY AND BANKRUPTCY CODE 2016:**

No application was made nor any proceeding is pending under the Insolvency and Bankruptcy Code, 2016.

● SETTLEMENTS WITH BANKS OR FINANCIAL INSTITUTIONS:

During the year under review, no settlements were made by the Company with any Banks or Financial Institutions.

● DIRECTORS' RESPONSIBILITY STATEMENT:

Pursuant to Section 134(5) of the Companies Act, 2013, the Board of Directors of the Company confirms that

a) in the preparation of annual accounts, applicable accounting standards had been followed, along with proper explanation relating to material departures;

b) the Directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent, so as to give a true and fair view of state of affairs of the company at the financial year ended 31st March 2024 and of the profit and loss for that period;

c) the Directors had taken proper and sufficient care for the maintenance of adequate accounting records, in accordance with the provisions of this Act, to safeguard the assets of the company and for preventing and detecting fraud and other irregularities;

d) the Directors had prepared the annual accounts on a going concern basis;

e) the Directors, had laid down internal financial controls to be followed by the company and that such internal financial controls are adequate and were operating effectively.

f) the Directors had devised proper systems, to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

● GREEN INITIATIVE:

We request all the shareholders to support the 'Green Initiative' of the Ministry of Corporate Affairs and CreditAccess Life Insurance Limited continuance towards greener environment by enabling the service of the Annual Report, Annual General Meeting Notice and other documents electronically to your email address registered with your Depository Participant/ Registrar and Share Transfer Agent.

● ACKNOWLEDGEMENT:

Your directors wish to express their grateful appreciation to the continued co-operation received from the Banks, Government Authorities, Customers, Vendors and Shareholders during the year. Your directors also wish to place on record their appreciation for the committed service of the Executives and Staff of the Company.

By order of the Board of Directors,
For **CreditAccess Life Insurance Limited**

Diwakar Ram Boddupalli
Managing Director & CEO
(DIN: 02775640)
Date: 16.04.2024
Place: Bengaluru

Gary Raymond Bennett
Chairperson
(DIN: 01606108)
Date: 16.04.2024
Place: Bengaluru



● COMPANY'S PHILOSOPHY ON CORPORATE GOVERNANCE:

Annexure A

CALI remains committed to transparency in all its dealings and places high emphasis on business ethics and principles. It strongly believes that good governance goes beyond working results and financial propriety and is a pre-requisite for attainment of excellence in performance.

CALI adheres to the philosophy of ethical corporate behaviour and fairness in its dealings with all its stakeholders comprising of policyholders, banks, regulatory authorities, employees, and society at large. CALI and its Board of Directors are committed to following the best corporate governance practices in their dealings.

● GOVERNANCE STRUCTURE:

The Governance structure broadly comprises of the Board of Directors and the Committees of the Board at the apex level and the Management structure at the operational level. This layered structure brings about a harmonious blend in governance as the Board sets the overall corporate objectives and gives direction and freedom to the Management to achieve these corporate objectives within a given framework, thereby bringing about an enabling environment for value creation through sustainable profitable growth.

● BOARD OF DIRECTORS:

The CALI Board plays a pivotal role in ensuring that the Company runs on sound and ethical business practices and that its resources are utilized for creating sustainable growth and societal wealth. The Board operates within the framework of a well-defined responsibility matrix which enables it to discharge its fiduciary duties of safeguarding the interests of the Company, ensuring fairness in the decision-making process, integrity, and transparency in the Company's dealings with its members and other stakeholders.

● COMPOSITION OF THE BOARD:

The Composition of the Board of Directors of the Company is governed by the provisions of the Companies Act, 2013 and Guidelines for Corporate Governance in India issued by the IRDAI ("**Corporate Governance Guidelines**").

The Directors on the Board of the Company are from diverse backgrounds and possess a wide range of experience and expertise in various fields. The Board oversees the Company's overall business affairs, its strategic direction, reviews corporate performance, authorizes and monitors investments, keeps an oversight on regulatory compliance and corporate governance matters. The Board is responsible for overall corporate strategy and other responsibilities as laid down by the IRDAI under the Corporate Governance Guidelines and the Companies Act, 2013. The Board's actions and decisions are aligned with the Company's best interests.

The Board oversees implementation of strategy and achievement of the business plan.

● BOARD STRUCTURE:

The Board of Directors of the Company represents an optimum combination of Executive, Non-Executive and Independent Directors for its independent functioning. The Board of Directors are eminent personalities with significant expertise in the fields of insurance, finance, law, banking, IT, strategy etc. As on March 31, 2024, the Board strength was Eight (8) Directors comprising of One (1) Managing Director & CEO, Three (3) Independent Directors and Four (4) Non-Independent Non-Executive Directors (Nominee Directors). The composition of the Board is in conformity with the provisions of the Corporate Governance Guidelines as set out in the IRDAI CG guidelines and the Companies Act, 2013.

The Composition, brief profile of Board of Directors as on March 31, 2024 is as under;

Sl. No	Name of the Director	Qualification	Field of specialisation/core skills/expertise					No of directorship
			Corporate Governance	Strategy, Corporate Planning & Management	Risk Management	Finance, Accounts & Investment	Insurance Industry Experience	
1	Smt. Vinatha M. Reddy Indian Promoter & Nominee Director DIN:01181691	BA from Osmania University	✓	✓	✓			7
2	Shri. Gary Raymond Bennett Chairperson & Nominee Director DIN: 01606108	Bachelor of Business Administration, Berkeley College	✓	✓	✓		✓	8
3	Shri. Paresh Shreesh Parasnis Independent Director DIN: 02412035	B. Com, Chartered Accountant	✓	✓	✓	✓	✓	2
4	Prof. Neharika Vohra Additional Director (Independent Director) DIN: 06808439	Ph.D–Social Psychology MA–Social Psychology	✓	✓				7
5	Shri. Apparao Adivi Additional Director (Independent Director) DIN: 10551192	Associate of Actuarial Society of India	✓	✓	✓		✓	0
6	Shri. Matteo Pusineri Nominee Director DIN: 09150923	Investment Management Program– London Business School BA Economics, Milan, Italy		✓	✓	✓		0
7	Shri. Koen J Slobbe Nominee Director DIN: 10555290	LLM in taxation course at the university of Florida, USA Post graduate Tax Assurance Program at the Nyenrode Business University	✓	✓		✓		3
8	Shri. Diwakar Ram Boddupalli Managing Director & CEO DIN: 02775640	Master’s degree in commerce, CAIIB-1 from Indian Institute of Banking, Licentiate from Insurance Institute of India	✓	✓	✓	✓	✓	0

● BOARD MEETINGS:

Notice, Agenda and Minutes

The Board meets 4 times during the year. Additional meetings are held as and when necessary. The Board Meetings are governed by a structured agenda. The agenda along with detailed explanatory notes and supporting material are circulated in advance before each meeting to all the Directors for facilitating effective discussion and decision making. The proceedings of each meeting of the Board and its Committees are conducted in accordance with the provisions of the Companies Act, 2013 and the rules made thereunder, and the Corporate Governance Guidelines as set out in the IRDAI CG guidelines.

The Companies Act, 2013 read with rules issued thereunder, and the notification dated 15th June 2021 issued by the Ministry of Corporate Affairs, allows conducting of meetings through audio-visual means or videoconferencing. Accordingly, meetings of the Board, Board Committees have been held through video conferencing mode during the year.

As a paperless initiative the Company uses web-based application for transmitting agenda for the Board / Committee meetings and the supporting documents. In case of a special and urgent business need, the Board's approval is taken by passing resolutions by circulation, as permitted by law, which is confirmed in the next Board Meeting. The Company Secretary is responsible for collation, preparation and distribution of the agenda papers submitted to the Board and preparation of minutes. The Chief Financial Officer and the Company Secretary attend all the meetings of the Board and its Committees.

● MEETINGS OF THE BOARD OF DIRECTORS:

During the financial year, the Company held 7 (**Seven**) Board Meetings as per Section 173 of Companies Act, 2013, the details of which are summarized below:

Sl. No	Date of the Board Meeting	Attendance of Directors								
		Smt. Vinatha M. Reddy	Shri. Gary Raymond Bennett	Shri. Paresh Shreesh Parasnis	Prof. Neharika Vohra #	Shri. Apparao Adivi *	Shri. Matteo Pusineri	Shri. Koen J Slobbe *	Shri. Diwakar Ram Boddupalli	Shri. Mankal Shankar Sriram^
1	17.04.2023	LoA	✓	✓	NA	NA	✓	NA	✓	✓
2	17.07.2023	✓	✓	✓	NA	NA	✓	NA	✓	✓
3	16.10.2023	✓	✓	✓	NA	NA	✓	NA	✓	✓
4	18.01.2024	✓	✓	LoA	NA	NA	✓	NA	✓	NA
5	18.01.2024	✓	✓	LoA	✓	NA	✓	NA	✓	NA
6	27.03.2024	LoA	✓	✓	✓	NA	✓	NA	✓	NA
7	27.03.2024	LoA	✓	✓	✓	✓	✓	✓	✓	NA

^ up to December 20, 2023

*w.e.f. March 27, 2024

#w.e.f. January 18, 2024

● COMMITTEES OF THE BOARD:

Pursuant to the Companies Act, 2013 and IRDAI CG guidelines, the Company has constituted the following Committees of the Board.

1. Audit Committee
2. Nomination and Remuneration Committee
3. Investment Committee
4. Policyholder Protection, Grievance Redressal and Claims Monitoring Committee
5. Risk Management Committee

● COMPOSITION OF COMMITTEES:

1. Audit Committee

Particulars	Designation
Shri. Paresh Shreesh Parasnis	Chairperson & Member
Prof. Neharika Vohra	Member
Shri. Apparao Adivi	Member
Shri. Matteo Pusineri	Member

2. Nomination and Remuneration Committee

Particulars	Designation
Prof. Neharika Vohra	Chairperson & Member
Shri. Gary Raymond Bennett	Member
Shri. Paresh Shreesh Parasnis	Member
Shri. Apparao Adivi	Member

3. Investment Committee

Particulars	Designation
Shri. Matteo Pusineri	Chairperson & Member
Shri. Gary Raymond Bennett	Member
Shri. Apparao Adivi	Member
Shri. Koen J Slobbe	Member
Shri. Diwakar Ram Boddupalli	Member
Shri. T V Ramakrishna	Member
Smt. Arundhati Ghoshal	Member
Shri. Sai Gunaranjan Jain	Member

4. Policyholder Protection, Grievance Redressal and Claims Monitoring Committee

Particulars	Designation
Prof. Neharika Vohra	Chairperson & Member
Smt. Vinatha M. Reddy	Member
Shri. Koen J Slobbe	Member
Smt. Aradhana Shanbhag	Member

5. Risk Management Committee

Particulars	Designation
Shri. Apparao Adivi	Chairperson & Member
Shri. Paresh Shreesh Parasnis	Member
Shri. Matteo Pusineri	Member
Shri. Diwakar Ram Boddupalli	Member
Shri. T V Ramakrishna	Member
Smt. Arundhati Ghoshal	Member
Shri. Sai Gunaranjan Jain	Member

● MEETINGS OF COMMITTEES OF THE BOARD:

1. Audit Committee

Audit Committee is established as a sub-committee of the Board in compliance with the Corporate Governance Guidelines issued by IRDAI and the provisions of section 177 of the Companies Act, 2013 read with the Companies (Meetings of the Board and its Powers) Rules, 2014.

Functions and Responsibilities of the Audit Committee include:

- a. Examination of Financial statements and Auditors report thereon. The Committee shall oversee the financial reporting, statement of cash flow and disclosure processes both on an annual and quarterly basis. It shall set up procedures and processes to address all concerns relating to adequacy of checks and control mechanisms to ensure that the financial statement is correct, sufficient, and credible.
- b. Oversee the procedures and processes established to attend to issues relating to maintenance of books of account, administration procedures, transactions and other matters having a bearing on the financial position of the insurer, whether raised by the auditors or by any other person.
- c. Oversee the efficient functioning of the internal audit department and review its reports. The Committee will additionally monitor the progress made in rectification of irregularities and change in processes wherever deficiencies have come to notice. The Committee also ensure that Internal control systems are working effectively.
- d. Reviewing and approving Related Party transactions, any subsequent modification of such transactions, and Related Party Transaction Policy.
- e. Grant omnibus approval for Related Party Transactions proposed to be entered into by the Company subject to such conditions as specified in the Related Party Transaction Policy of the Company.
- f. Recommendation of the appointment, remuneration, performance and to provide oversight to the work of the auditors (internal/ statutory/Concurrent/Any other Auditor as per regulatory stipulations). In case of statutory audit, the independence of the external auditors shall be ensured (Although the approval of appointment, remuneration and removal of the statutory auditors shall be done by the shareholders at the general body meeting). The Audit Committee will also review and monitor the auditors' independence and performance.
- g. Discuss with the statutory auditors before the audit commences, about the nature and scope of audit as well as have post-audit discussions to address areas of concern. Further, discuss with the statutory auditors periodically about internal control systems, the scope of the audit including the observations of the auditors (where applicable) and review and approve the quarterly/half yearly and annual financial statements as the case may be and recommend to the Board of Directors for approval.
- h. Act as a Compliance Committee to discuss the level of compliance in the Company and any associated risks and shall monitor and report to the Board on any significant compliance breaches.

- i. Reviewing the findings of any internal investigations by the Internal Auditors / Ethics & Compliance / HR into matters where there is suspected fraud or irregularity or a failure of internal control systems of a material nature (and reporting key matters to the Board).
- j. Taking note of the reports and updates presented on matters relating to vigil mechanism, whistle blowing, POSH Complaints and reporting key matters to the Board;
- k. Oversight on stewardship activities and voting mechanism for Investee companies on quarterly basis.
- l. Any other matter, as may be stipulated under the Companies Act 2013 / IRDAI regulations / such other regulations as may be applicable from time to time.

Details of Audit Committee Meetings held during FY 2023-24 are given below:

Sl. No	Date of the Board Meeting	Attendance of Members				
		Shri. Paresh Shreesh Parasnis	Prof. Neharika Vohra#	Shri. Apparao Adivi*	Shri. Matteo Pusineri	Shri. Mankal Shankar Sriram^
1	17.04.2023	✓	NA	NA	✓	✓
2	17.07.2023	✓	NA	NA	✓	✓
3	16.10.2023	✓	NA	NA	✓	✓
4	18.01.2024	LoA	✓	NA	✓	NA

^ up to December 20, 2023

*w.e.f. March 27, 2024

#w.e.f. January 18, 2024

2. Nomination and Remuneration Committee

The Nomination and Remuneration Committee ("**NRC**") has been constituted in line with the provisions of Section 178 of the Companies Act, 2013 and the Corporate Governance Guidelines.

Functions and Responsibilities of the NRC include:

- a. To identify persons who are qualified to become directors in accordance with laid down criteria, to scrutinize their declarations before appointment / reappointment and recommend to the Board their appointment and removal.
- b. To scrutinize the applications and details submitted by the aspirants for appointment as the Key Managerial Persons (as defined under the IRDAI Guidelines and the Companies Act), and to recommend their appointment / termination to the Board for its approval and to ensure that such proposed appointments/ re-appointments of KMPs are in conformity with the Board approved policy on retirement/ superannuation.
- c. To determine, review and formulate on behalf of the Board and on behalf of the shareholders with agreed terms of reference, the Company's policy on remuneration packages and any compensation payment, for the CEO, the Executive Directors, Key Management Persons (KMPs) and the Senior Management of the Company. Further to ensure that the remuneration package is aligned appropriately with the performance objectives laid down and as per the Remuneration Policy of the Company.
- d. To ensure that the level and composition of remuneration is reasonable and sufficient to attract, retain and motivate directors of the quality required to run the Company successfully; relationship of remuneration to

performance is clear and meets appropriate performance benchmarks; and remuneration to directors, key managerial personnel and senior management involves a balance between fixed and incentive pay reflecting short and long-term performance objectives appropriate to the working of the company and its goals.

e. To develop measures to carry out evaluation of Board and Directors performance, and for this purpose, to formulate the Performance Evaluation Policy for the Board as a whole, its various Committees and individual Directors.

f. To review the talent management and succession process to ensure business continuity.

g. To formulate, review and recommend various Policies and processes as may be required under the IRDAI guidelines or under the Companies Act or as may be directed and delegated to it by the Board from time to time.

h. Other terms as may be delegated to it by the Board of Directors or as may be specified under the Companies Act 2013 or IRDAI regulations.

Details of NRC Meetings held during FY 2023-24 are given below:

Sl. No	Date of the Board Meeting	Attendance of Members				
		Prof. Neharika Vohra	Shri. Gary Raymond Bennett	Shri. Paresh Shreesh Parasnis	Shri. Apparao Adivi	Shri. Mankal Shankar Sriram
1	17.04.2023	NA	✓	✓	NA	✓
2	08.07.2023	NA	✓	✓	NA	✓
3	30.08.2023	NA	✓	✓	NA	✓
4	16.10.2023	NA	✓	✓	NA	✓
5	20.12.2023	NA	✓	✓	NA	NA
6	18.03.2024	✓	✓	✓	NA	NA

3. Investment Committee (IC)

Investment Committee is established as a mandatory sub-committee of the Board in line with the requirements prescribed under the IRDAI (**Investment**) Regulations and the Corporate Governance Guidelines. The Committee plays a crucial role in managing investments out of policyholders' funds and shareholders' funds of the Company.

Functions and Responsibilities of the Investment Committee include:

a. To recommend the investment policy and laying down and monitoring the operational framework for the investment operations of the Company in line with applicable IRDAI guidelines issued from time to time.

b. To implement the Investment Policy duly approved by the Board, and to review it from time to time based on the performance of investments and evaluation of dynamic market conditions.

c. To formulate an effective reporting system to ensure compliance with the policy set out by it apart from Internal /Concurrent Audit mechanisms for a sustained and ongoing monitoring of Investment Operations.

d. Such other matters as may be specified by the IRDAI and as directed by the Board from time to time.

Details of IC Meetings held during FY 2023-24 are given below:

Sl. No	Date of Meeting	Attendance of Members								
		Shri. Matteo Pusineri	Shri. Gary Raymond Bennett	Shri. Apparao Adivi	Shri. Koen J Slobbe	Shri. Diwakar Ram Boddupalli	Shri. TV Ramakrishna	Smt. Arundhati Ghoshal*	Shri. Sai Gunaranjan Jain	Shri. Balachandra Joshi^
1	17.04.2023	✓	✓	NA	NA	✓	✓	NA	✓	✓
2	17.07.2023	✓	✓	NA	NA	✓	✓	NA	✓	✓
3	16.10.2023	✓	✓	NA	NA	✓	✓	✓	✓	NA
4	18.01.2024	✓	✓	NA	NA	✓	✓	✓	✓	NA

^ up to September 20, 2023

*w.e.f. September 21, 2023

4. Policyholder Protection, Grievance Redressal and Claims Monitoring Committee (PP, GR & CM) ^

PP, GR & CM Committee is established as a mandatory sub-committee of the Board in line with the requirements prescribed under the IRDAI Corporate Governance Guidelines.

Functions and Responsibilities of the PP, GR & CM Committee include:

- a. Adopt standard operating procedures to treat the customer fairly including time frames for policy and claims servicing parameters and monitoring implementation thereof.
- b. Establish effective mechanism to address complaints and grievances of policyholders including mis-selling by intermediaries.
- c. Put in place a framework for review of awards given by Insurance Ombudsman/Consumer Forums. Analyse the root cause of customer complaints, identify market conduct issues and advise the management appropriately about rectifying systemic issues, if any.
- d. Review all the awards given by Insurance Ombudsman/Consumer Forums remaining unimplemented for more than Thirty (30) days with reasons and report the same to the Board for initiating remedial action, where necessary.
- e. Review the measures and take steps to reduce customer complaints at periodic intervals.
- f. Ensure compliance with the statutory requirements as laid down in the regulatory framework. Provide details of grievances at periodic intervals in such formats as may be prescribed by the Authority. Ensure that details of insurance ombudsmen are provided to the policyholders.
- g. Ensure that there is a Grievance Redressal officer in place who shall be responsible for grievance redressal and whose details are made available at the website.
- h. Review of Claims Report, including status of Outstanding Claims with ageing of outstanding claims.
- i. Review Repudiated claims with analysis of reasons.
- j. Review status of settlement of other customer benefit pay-outs like Surrenders, Loan, Partial withdrawal requests etc.
- k. Review the settlement of unclaimed amounts on quarterly basis, including the number and amounts of claims. Also, review the steps taken to reduce unclaimed amounts by identifying policyholders or beneficiaries and 15 creating awareness in accordance with the Standard operating procedure/policy approved by the committee.

^considering first year of operations, no meetings were held.

5. Risk Management Committee[^]

Risk Management Committee is established as a mandatory sub-committee of the Board in line with the requirements prescribed under the IRDAI Corporate Governance Guidelines.

Functions and Responsibilities of the Risk Management Committee include:

- a. Establish effective Risk Management framework and recommend to the Board the Risk Management policy and processes for the organization.
- b. Set the risk tolerance limits and assess the cost and benefits associated with risk exposure.
- c. Review the insurer's risk-reward performance to align with overall policy objectives.
- d. Discuss and consider best practices in risk management in the market and advise the respective functions.
- e. Assist the Board in effective operation of the risk management system by performing specialized analyses and quality reviews.
- f. Maintain an aggregated view on the risk profile for all categories of risk including insurance risk, market risk, credit risk, liquidity risk, operational risk, compliance risk, legal risk, reputation risk, etc.
- g. Advise the Board with regard to risk management decisions in relation to strategic and operational matters such as corporate strategy, mergers and acquisitions and related matters.
- h. Report to the Board, details on the risk exposures and the actions taken to manage the exposures; review, monitor and challenge where necessary, risks undertaken by the insurer.
- i. Review the solvency position of the insurer on a regular basis.
- j. Monitor and review regular updates on business continuity.
- k. Formulation of a Fraud monitoring policy and framework for approval by the Board.
- l. Monitor implementation of Anti-fraud policy for effective deterrence, prevention, detection and mitigation of frauds.
- m. Review compliance with the Insurance Fraud Monitoring Framework issued by the Authority relating to risks.

[^]Risk Management Committee formed pursuant to the meeting of the Board of Directors dated 16.04.2024.

● CHANGES DURING THE FINANCIAL YEAR

- Shri. Surendra Jayaram Reddy and Shri. Suresh Kodihalli Krishna resigned from the directorship of the Company w.e.f. April 3, 2023 and Board noted the same in its meeting held on April 17, 2023.
- Shri. Mankal Shankar Sriram completed his tenure as Independent Director on December 20, 2023.
- Prof. Neharika Vohra was appointed as Additional Director (Independent and Non-executive) of the Company, w.e.f. January 18, 2024.
- Shri. Apparao Adivi was appointed as an Additional Director (Independent and Non-Executive) of the Company w.e.f. March 27, 2024.
- Shri. Koen J Slobbe was appointed as Nominee Director of the Company w.e.f. March 27, 2024.

Further, there are no appointments/ resignations/ removals of Directors between the end of the financial year and as on the date of this Report.

● PECUNIARY RELATIONSHIPS OR TRANSACTIONS WITH NON-EXECUTIVE DIRECTORS

The Non-Executive Directors (including Independent Directors) do not have any pecuniary relationships with the Company, its directors or its senior management other than sitting fees paid for attending Board and Committee Meetings.

● REMUNERATION TO DIRECTORS & REMUNERATION POLICY

Sitting fees paid to the Independent and Nominee Directors for attending the Meetings of the Board and Committees have been approved by the Board. Sitting fees of Rs. 60,000 for each meeting of the Board and Rs. 30,000 for each Meeting of the Committee were paid to Independent and nominee directors for all meetings attended. Further, the Company reimburses the out-of-pocket expenses incurred by the Directors for attending the meetings.

The details of sitting fees paid to non-executive directors during FY 2023-24 is given below:

DIRECTOR NAME	AMOUNT IN Rs.
Smt. Vinatha M. Reddy	2,40,000
Shri. Gary Raymond Bennett	5,40,000
Shri. Paresh Shreesh Parasnis	4,20,000
Prof. Neharika Vohra	2,40,000
Shri. Apparao Adivi	60,000
Shri. Matteo Pusineri	5,40,000
Shri. Koen J Slobbe	60,000
Shri. Mankal Shankar Sriram	2,70,000
TOTAL	23,70,000

- The Remuneration Policy approved by Board is formulated pursuant to provisions of Section 178 of the Companies Act, 2013 and relevant IRDAI guidelines. This policy includes the remuneration payable to Non-Executive Directors for attending the meetings of Board and committees and such other fees as approved by Board from time to time.

● DIRECTORS RETIREMENT BY ROTATION

Pursuant to Section 152(6) of the Companies Act, 2013 read with Articles of Association of the Company, Shri. Diwakar Ram Boddupalli will retire by rotation in the 5th Annual General Meeting of the Company and is eligible for re-appointment.

Further as he had offered himself for re-appointment, the Nomination & Remuneration Committee and the Board in their meeting to be held on April 16, 2024 recommend his appointment in the 5th Annual General Meeting of the Company.

● DIRECTORS & OFFICERS (D&O) LIABILITY INSURANCE

The Company has in place Directors and Officers Liability Insurance (D&O) for all its directors (including Independent Directors).

● FIT AND PROPER CRITERIA

All the Directors of the Company meet the fit and proper criteria as stipulated under the IRDAI Corporate Governance Guidelines.

● ANNUAL PERFORMANCE EVALUATION OF DIRECTORS

The Company has commenced the business in the FY 2023-24. The Company will come up with an evaluation framework for assessing the performance of Directors in FY 2024-25.

● INDEPENDENT DIRECTORS AND THEIR DECLARATION

The Board has received all necessary declaration from the Independent Directors stating that they meet the criteria of Independence as specified in Section 149(6) of the Companies Act 2013 and other applicable provisions and rules made thereunder and also there has been no circumstances which may affect their status as Independent Directors during the financial year.

During the year, Prof. Neharika Vohra and Shri. Apparao Adivi were appointed as Independent Directors of the Company. The Board is of the opinion that Prof. Neharika Vohra and Shri. Apparao Adivi possesses relevant integrity, expertise and experience (including proficiency) to contribute for the growth and betterment of the Company.

● KEY MANAGERIAL PERSONNEL/KEY MANAGEMENT PERSON (KMP)

The following employees were KMP of the Company as on March 31, 2024 as per relevant provisions of Companies Act read with applicable rules and provisions of IRDAI CG Guidelines.

SL. NO	NAME	DESIGNATION
1	Shri. Diwakar Ram Boddupalli	Managing Director and CEO
2	Shri. T V Ramakrishna	Chief Financial Officer
3	Shri. Uday Shanker	Chief Operating Officer
4	Smt. Arundhati Ghoshal	Appointed Actuary
5	Shri. Sai Gunaranjan Jain	Investment Manager
6	Shri. Gowthaman Sounderraj [^]	Chief Business Officer

[^] Shri. Gowthaman Sounderraj designated as KMP of the Company pursuant to the meeting of the Board of Directors dated 16.04.2024.

● CHANGES DURING THE FINANCIAL YEAR

- Shri. Balachandra Joshi resigned from the post of Appointed Actuary on personal grounds w.e.f September 20, 2023.
- Smt. Arundhati Ghoshal was appointed as Appointed Actuary of the Company w.e.f September 21, 2023.
- Shri. Bharatraj Panchal resigned from the post of Company Secretary and Key Managerial Personnel of the Company, on personal grounds w.e.f. January 31, 2024.

Further, there are no appointments/ resignations/ removals of KMPs between the end of the financial year and as on the date of this Report.

Details of remuneration paid to KMPs form part of the Additional disclosure under Corporate Governance guidelines.

● ADDITIONAL DISCLOSURES UNDER CORPORATE GOVERNANCE GUIDELINES

In response to point no. 9 “Disclosure Requirements” of CORPORATE GOVERNANCE GUIDELINES FOR INSURANCE COMPANIES, following are the additional disclosures:

1. Quantitative & qualitative information on the insurer’s financial and operating ratios, namely, incurred claim, commission and expenses ratios:

- (i) Claims ratio[^] - 100%
- (ii) Commission ratio - 9.43%
- (iii) Expense ratio - 25.38%

[^]Claims lodged up to March 31, 2024

2. Actual solvency margin details vis-à-vis the required margin: Actual: 335%; Required: 150%

3. Persistency ratio – Not applicable

4. Financial performance including growth rate and current financial position of the insurance Company: Refer Annexure 1 & 2 forming part of Schedule 16 of financial statements

5. Description of the Risk Management architecture:

The Company has just completed its 1st year of operations post getting license from IRDAI on March 31, 2023. The Company focuses on designing affordable products for the economically weaker section living in rural areas to provide adequate risk coverage. The products are available through group platform. The group insurance provided by the Company consists of products under Credit Life Insurance, non- credit term Insurance, group savings and group fund-based plans.

Considering the above background, we have finalised the risk management policy suiting our business requirements and needs. The scope of the policy includes a detailed risk management framework covering Risk identification, risk assessment, risk mitigation, re-evaluation of risks at regular intervals and reporting to senior management and Board at defined intervals.

The Governance structure for Risk Management currently includes Board, Audit Committee, and Risk Management Committee (includes ALM committee functions) of the Board consisting of Senior Management team apart from the quarterly detailed Internal Audit by external independent firm of Chartered Accountants covering all the areas as defined in their scope and half yearly statutory audit done by joint statutory auditors. Both the Internal Audit Report and Statutory Auditor’s Report along with their observations is placed before the Audit Committee on a quarterly basis as applicable.

6. Details of number of claims intimated, disposed off and pending with details of duration: refer note 29 (2) in Schedule 16 of financial statements.

7. Elements of remuneration package (including incentives) to all other directors and Key Management Persons:

ELEMENTS OF REMUNERATION	AMOUNT IN Rs.
Gross Fixed Pay	3,19,55,885
Company contribution towards retivals	16,89,500
Total Fixed Pay	3,36,45,385
Variable Pay (Cash) – performance linked bonus	68,41,244
Variable Pay (Non-Cash) – ESOPs value	14,54,735

8. Payments made to group entities from the Policyholders Funds: refer Annexure 3 forming part of Schedule 16 of financial statements.

CERTIFICATION FOR COMPLIANCE OF THE CORPORATE GOVERNANCE GUIDELINES (FY 2023-24)

I, Shri. T V Ramakrishna hereby certify that CreditAccess Life Insurance Limited has complied with the corporate governance guidelines issued by Insurance Regulatory & Development Authority of India for Insurance Companies as amended from time to time and nothing has been concealed or suppressed to the best of my knowledge.

T V Ramakrishna
CFO & Compliance Officer
CreditAccess Life Insurance Limited
Date: 16.04.2024
Place: Bengaluru

SECRETARIAL AUDIT REPORT

for the financial year ended 31st March 2024

[Pursuant to section 204(1) of the Companies Act, 2013 and Rule No.9 of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014]

To

The Members

CREDITACCESS LIFE INSURANCE LIMITED

(CIN: U66020KA2019PLC120540)

Regd Off: #595, 1st Floor, 15th Cross, 1st Phase,

Outer Ring Road, J.P. Nagar, Bengaluru,

Karnataka – 560078, India

I have conducted the secretarial audit of the compliances of applicable statutory provisions and the adherence to good corporate practices by **CreditAccess Life Insurance Limited ("the Company")**. Secretarial Audit was conducted in a manner that provided me a reasonable basis for evaluating the corporate conduct/statutory compliances and expressing my opinion thereon.

Based on my verification of the Company's books, papers, minute books, forms and returns filed and other records maintained by the Company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, I hereby report that in my opinion, the Company has, during the audit period covering the financial year ended on 31st March, 2024 ("**Audit Period**"), complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place to the extent, in the manner and subject to the reporting made hereinafter:

I have examined the books, papers, minute books, forms, and returns filed and other records maintained by the Company for Audit Period, according to the provisions of:

- (i) The Companies Act, 2013 (**the Act**) and the rules made thereunder;
- (ii) The Securities Contracts (**Regulation**) Act, 1956 ("**SCRA**") and the rules made thereunder – **Not Applicable**;
- (iii) The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder;
- (iv) Foreign Exchange Management Act, 1999 and the rules and regulations made thereunder ("**FEMA**") to the extent of Foreign Direct Investment ("**FDI**"), Overseas Direct Investment ("**ODI**") and External Commercial Borrowings ("**ECB**") . The Company has neither invested in the form of ODI nor received any FDI or raised any ECB during the Audit Period;
- (v) The following Regulations and Guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ("**SEBI Act**") to the extent applicable to the Company:-

- a. The Securities and Exchange Board of India (**Substantial Acquisition of Shares and Takeovers**) Regulations, 2011- **Not applicable**;
- b. The Securities and Exchange Board of India (**Prohibition of Insider Trading**) Regulations, 2015 - **Not applicable**;
- c. The Securities and Exchange Board of India (**Issue of Capital and Disclosure Requirements**) Regulations, 2018- **Not applicable**;
- d. The Securities and Exchange Board of India (**Share Based Employee Benefits and Sweat Equity**) Regulations, 2021- **Not applicable**;
- e. The Securities and Exchange Board of India (**Issue and Listing of Non-Convertible Securities**) Regulations, 2021- **Not applicable**;
- f. The Securities and Exchange Board of India (**Registrars to an Issue and Share Transfer Agents**) Regulations, 1993 regarding the Companies Act and dealing with client- **Not applicable**;
- g. The Securities and Exchange Board of India (**Delisting of Equity Shares**) Regulations, 2021- **Not applicable**; and
- h. The Securities and Exchange Board of India (**Buyback of Securities**) Regulations, 2018- **Not applicable**;

I have also examined compliance with the applicable clauses of the following:

- (i) Secretarial Standards issued by The Institute of Company Secretaries of India with respect to the Board and General Meetings.
- (ii) The Listing Agreements entered by the Company with Stock Exchange(s); **Not Applicable**

I further report that, having regard to the compliance system prevailing in the Company and on examination of the relevant documents and records in pursuance thereof, on test-check basis, the Company has generally complied with the laws applicable specifically to the Company:

- (i) Insurance Act 1938.
- (ii) Insurance Regulatory and Development Authority Act 1999, and Rules & Regulations, Circular and Notifications etc. issued by Insurance Regulatory and Development Authority of India from time to time.

I further report that

- The Board of Directors of the Company is duly constituted with a proper balance of Executive Directors, Non-Executive Directors, and Independent Directors. The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the Act.
- Adequate notice is given to all directors to schedule the Board Meetings, agenda and detailed notes on agenda were sent at least seven days in advance (and by complying with the prescribed procedure where the meetings are called with less than seven days' notice), and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.
- All decisions at the Board and Committee meetings are carried out at requisite majority, as recorded in the minutes.

I further report that during the Audit Period, the Company has complied with the provisions of the Act, rules, regulations, guidelines, standards, etc., mentioned above, subject to the following observation:

- During the audit period, the Company had filed forms and returns within the due date except one instance where they have filed beyond due date, with additional fee.
- I further report that there are adequate systems and processes in the company commensurate with the size and operations of the Company to monitor and ensure compliance with applicable laws, rules, regulations, and guidelines.

Place: Bengaluru
Date: 16.04.2024

C. Dwarakanath
Company Secretary in Practice
FCS No: 7723;
C P No: 4847
UDIN: F007723F000147214
Peer Review Certificate No: 674/2020

Note: This report is to be read with my letter of even date which is annexed as Annexure-1 hereto and forms an integral part of this report.

To

Annexure 1

The Members

CREDITACCESS LIFE INSURANCE LIMITED

(CIN: U66020KA2019PLC120540)

Regd Off: #595, 1st Floor, 15th Cross, 1st Phase,
Outer Ring Road, J.P. Nagar, Bangalore, Bengaluru,
Karnataka, India, 560078

My Secretarial Audit report of the event date is to be read along with this letter.

- 1.** Maintenance of secretarial records is the responsibility of the Company. My responsibility is to express an opinion on these secretarial records based on the audit.
- 2.** I have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the secretarial records. The verification was done on a random test basis to ensure that the correct facts are reflected in the secretarial records. I believe that the processes and practices I followed provide a reasonable basis for my opinion.
- 3.** I have not verified the correctness and appropriateness of the financial records and books of accounts of the Company and have relied upon the Statutory Audit report made available by the Company to me, as on the date of signing this report.
- 4.** The compliance of the provisions of corporate and other applicable laws, rules, regulations, standards, etc., is the responsibility of the management of the Company. My examination was limited to the verification of procedures on random test basis.
- 5.** Wherever required, I have obtained the management representation about the compliance of laws, rules and regulations and happening events etc.
- 6.** The Secretarial audit report is neither an assurance as to the future viability of the Company nor of the efficacy or effectiveness with which the management has conducted the affairs of the Company.

Place: Bengaluru

Date: 16.04.2024

C. Dwarakanath

Company Secretary in Practice

FCS No: 7723;

C P No: 4847

UDIN: F007723F000147214

Peer Review Certificate No: 674/2020

To the members of CreditAccess Life Insurance Limited

Report on the Audit of the Standalone Financial Statements for the year ended on March 31, 2024

OPINION

We have audited the standalone financial statements of CREDITACCESS LIFE INSURANCE LIMITED ("the Company"), which comprise the balance sheet as at March 31, 2024, and the related Revenue Account (also called the "Policyholders' Account" or the "Technical Account"), the Profit and Loss Account (also called the "Shareholders' Account" or "Non- Technical Account") and the Receipts and Payments account for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information.

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid standalone financial statements are prepared in accordance with the requirements of the Insurance Act, 1938 (the "Insurance Act"), Insurance Regulatory and Development Act, 1999 (the "IRDA Act"), Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies), Regulations, 2002 (the "Regulations") including orders/directions/ circulars issued by the Insurance Regulatory and Development Authority of India ("IRDAI") and the Companies Act, 2013 ("the Act") to the extent applicable and in the manner so required, and give a true and fair view in conformity with the accounting principles generally accepted in India, as applicable to insurance companies:

- a) in the case of the Balance Sheet, of the state of affairs of the Company as at March 31, 2024;
- b) in the case of the Revenue Account, of the Net Surplus for the year ended on that date;
- c) in the case of the Profit and Loss Account, of the Profit for the year ended on that date;
- d) in the case of the Receipts and Payments Account, of the receipts and payments for the year ended for the year ended on that date.

BASIS FOR OPINION

We conducted our audit in accordance with the Standards on Auditing (SAs) specified under section 143(10) of the Companies Act, 2013. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the ethical requirements that are relevant to our audit of the financial statements under the provisions of the Companies Act, 2013 and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

KEY AUDIT MATTERS

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the Financial Statements of the current period. These matters were addressed in the context of our audit of the Financial Statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. For each matter below, our description of how our audit addressed the matter is provided in that context.

IT SYSTEM & CONTROLS

1. The Company's financial accounting and reporting systems are highly dependent on the effective working of the operating and accounting system/s due to extensive volumes, variety, and complexity of transactions.
2. The Company has separate software applications for management of its various activities. Transfer of data from / to these software's is critical for accurate compilation of financial information.
3. We have identified 'IT systems and controls' as key audit matter because of significant use of IT system and the scale and complexity of the IT architecture. Our audit outcome is dependent on the effective functioning of such operating and accounting system.

WE HAVE CARRIED OUT THE FOLLOWING PROCEDURES TO VERIFY THE EFFECTIVENESS OF IT CONTROLS:

1. We obtained an understanding of the Company's IT environment and key changes if any during the audit period that may be relevant to the audit.
2. Our audit procedures included testing and reviewing the design and operating effectiveness of the key automated and manual business cycle controls and logic for system generated reports relevant to the audit by verifying the reports and other financial and non-financial information generated from the system on a test check basis.
3. We have reviewed the reconciliations between the core operating systems and the accounting software to mitigate the risk of incorrect data flow to/from separate application software.
4. We have also obtained management representations wherever considered necessary.

OTHER MATTERS

We report that the actuarial valuation of liabilities for life policies in force as at March 31, 2024 is the responsibility of the Company's Appointed Actuary ('the Appointed Actuary') in accordance with regulations. The Appointed Actuary has estimated and duly certified the actuarial valuation of liabilities for policies as at March 31, 2024 and has also certified that in his opinion the assumptions for such valuation are in accordance with the guidelines and norms issued by the Insurance Regulatory and Development Authority of India ('IRDAI') and the Institute of Actuaries of India. Accordingly, we have relied upon the Appointed Actuary's certificate in this regard for forming our opinion on valuation of liabilities for life policies in force and for policies in respect of which premium is discontinued but liability exists, as contained in the financial statements of the Company.

Our opinion is not modified in respect of this matter.

INFORMATION OTHER THAN THE FINANCIAL STATEMENTS AND AUDITORS' REPORT THEREON

The Company's board of directors is responsible for the preparation of the other information. The other information comprises the information included in the Board's Report including Annexures to Board's Report, Business Responsibility Report but does not include the standalone financial Statements and our auditor's report thereon.

Our opinion on the standalone financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. In connection with our audit of the standalone financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the standalone financial statements, or our knowledge obtained during the course of our audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

RESPONSIBILITIES OF MANAGEMENT AND THOSE CHARGED WITH GOVERNANCE FOR THE STANDALONE FINANCIAL STATEMENTS

The Company's Board of Directors is responsible for the matters stated in section 134(5) of the Act with respect to the preparation of these financial statements that give a true and fair view of the financial position, financial performance, and receipts and payments of the Company in accordance with the requirements of the Insurance Act read with IRDA Act, IRDAI Financial Statements Regulations, orders/directions/ circulars/guidelines issued by the Insurance Regulatory and Development Authority of India ('Authority'/IRDAI) in this regard and in accordance with the accounting principles generally accepted in India and other applicable Accounting Standards specified under section 133 of the Act read with Companies (Accounts) Rules 2014, as amended from time to time, to the extent applicable and in the manner so required.

This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate implementation and maintenance of accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statement that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so. The Board of Directors is also responsible for overseeing the company's financial reporting process.

AUDITOR'S RESPONSIBILITY

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

AS PART OF AN AUDIT IN ACCORDANCE WITH SAS, WE EXERCISE PROFESSIONAL JUDGMENT AND MAINTAIN PROFESSIONAL SKEPTICISM THROUGHOUT THE AUDIT. WE ALSO:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Companies Act, 2013, we are also responsible for expressing our opinion on whether the company has adequate internal financial controls system in place and the operating effectiveness of such controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Materiality is the magnitude of misstatements in the standalone financial statements that, individually or in aggregate, makes it probable that the economic decisions of a reasonably knowledgeable user of the financial statements may be influenced. We consider quantitative materiality and qualitative factors in (i) planning the scope of our audit work and in evaluating the results of our work; and (ii) to evaluate the effect of any identified misstatements in the financial statements.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

1. The company is an insurance company as defined in the Insurance Act, 1938. By virtue of exemption provided under Rule 1(2)(ii) of Companies (Auditors Report) Order 2020, the said order is not applicable to the Company.

2. As required by Section 143 (3) of the Act, we report that:

a. We have sought and, obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit.

b. In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books;

c. The Balance Sheet, the Statement of Profit and Loss, the Revenue Account and Receipt and Payments account dealt with by this Report are in agreement with the books of account;

d. In our opinion, the aforesaid financial statements comply with the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014;

e. On the basis of the written representations received from the directors as on March 31, 2024, taken on record by the Board of Directors, none of the directors are disqualified as on March 31, 2024 from being appointed as a director in terms of Section 164 (2) of the Act;

f. In our opinion and to the best of our information and according to the explanations given to us, investments have been valued in accordance with the relevant provisions of the Insurance Act, IRDAI Financial Statements Regulations and/or orders/ directions issued by the IRDAI in this regard;

g. In our opinion and to the best of our information and according to the explanations given to us, the accounting policies selected by the Company are appropriate and are in compliance with orders the applicable Accounting Standards specified under section 133 of the Act read with Companies (Accounts) Rules 2014, as amended from time to time, to the extent they are not inconsistent with the accounting principles as prescribed in IRDAI Financial Statements Regulations and /directions issued by the IRDAI in this regard.

h. With respect to adequacy of the internal financial controls over financial reporting of the Company and the operating effectiveness of such controls, refer to our separate report in "Annexure A"

i. With respect to the other matters to be included in the Auditor's Report in accordance with the requirements of section 197(16) of the Act, as amended, we report that managerial remuneration paid to the Managing Director and Chief Executive Officer (MD & CEO) of insurance companies is governed by Section 34A of the Insurance Act, 1938 and requires IRDAI approval. Accordingly, the provisions of Section 197 (16) read with schedule V to the Act are not applicable. However, sitting fees paid to the Directors is in compliance with Section 197(5) of the Act.

3. With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:

- i.** The Company does not have any pending litigations which would impact its financial position;
- ii.** The Company did not have any long-term contracts including derivative contract for which there were any material foreseeable losses;
- iii.** There were no amounts that were required to be transferred to the investor education protection fund by the Company.
- iv.** On the basis of the written representations received from the management, no funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Company to or in any other persons or entities, including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Company ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
- v.** On the basis of the written representations received from the management, to the best of its knowledge and belief, other than as disclosed in the notes to the accounts, no funds have been received by the company from any persons or entities, including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the company shall, whether, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.
- vi.** Nothing has come to our notice that has caused them to believe that the representations under sub-clause (i) and (ii) contain any material misstatement.
- vii.** The company has not declared and paid dividend during the year.
- viii.** Based on our examination which included test checks, the company has used an accounting software for maintaining its books of account which has a feature of recording audit trail (edit log) facility and the same has operated throughout the year for all relevant transactions recorded in the software. Further, during the course of our audit we did not come across any instance of audit trail feature being tampered with. Additionally, the audit trail has been preserved by the company as per the statutory requirements for record retention.

4. As required by the IRDA Financial Statements Regulations, we have issued a separate certificate dated April 16, 2024 certifying the matters specified in paragraphs 3 and 4 of Schedule C to the IRDA Financial Statements Regulations in Annexure - B.

For Rao Associates

Chartered Accountants
Firm No: 003080S

Sandeep S Shekar

Partner
Membership. No: 232631
UDIN: 24232631BKBEMJ5951
Place: Bengaluru
Dated: 16.04.2024

For Price Patt & Co.

Chartered Accountants
Firm No: 02783S

S. Balasubramanian

Partner
Membership. No: 025413
UDIN: 24025413BKGSXT8454
Place: Chennai
Dated: 16.04.2024

Report on the Internal Financial Controls under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 (“the Act”)

We have audited the internal financial controls over financial reporting of CREDITACCESS LIFE INSURANCE LIMITED, as of March 31, 2024 in conjunction with our audit of the standalone financial statements of the company for the year ended on that date.

MANAGEMENT RESPONSIBILITY FOR INTERNAL FINANCIAL CONTROLS

The company’s management is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to company’s policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013.

AUDITORS’ RESPONSIBILITY

Our responsibility is to express an opinion on the Company's internal financial controls over financial reporting based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the “Guidance Note”) and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Companies Act, 2013, to the extent applicable to an audit of internal financial controls, both applicable to an audit of Internal Financial Controls and, both issued by the Institute of Chartered Accountants of India. Those standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor’s judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company’s internal financial controls system over financial reporting.

MEANING OF INTERNAL FINANCIAL CONTROLS OVER FINANCIAL REPORTING

A Company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial control over financial reporting includes those policies and procedures that

1. pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company;
2. provide reasonable assurance that transactions are recorded as necessary permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and
3. provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

INHERENT LIMITATIONS OF INTERNAL FINANCIAL CONTROLS OVER FINANCIAL REPORTING

Because of the inherent limitations of internal financial controls over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

A 'material weakness' is a deficiency, or a combination of deficiencies, in internal financial control over financial reporting, such that the reasonable possibility that a material misstatement of the company's annual or interim financial statements will not be prevented or detected natively basis.

OPINION

In our opinion, the company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial controls over financial reporting were operating effectively as at March 31st, 2024, based on the internal control over financial reporting criteria established by the company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India.

OTHER MATTERS

The actuarial valuation of liabilities for life policies in force is required to be certified by the Appointed Actuary as per the regulations, and has been relied upon by us, as mentioned in para 5 and 9 of our audit report on the standalone financial statements for the year ended March 31, 2024. Accordingly, our opinion on the internal financial controls over financial reporting does not include reporting on the operating effectiveness of the management's internal controls over the valuation and accuracy of the aforesaid actuarial valuation.

For Rao Associates

Chartered Accountants
Firm No: 003080S

Sandeep S Shekar

Partner
Membership. No: 232631
UDIN: 24232631BKBEMJ5951
Place: Bengaluru
Dated: 16.04.2024

For Price Patt & Co.

Chartered Accountants
Firm No: 02783S

S. Balasubramanian

Partner
Membership. No: 025413
UDIN: 24025413BKGSXT8454
Place: Chennai
Dated: 16.04.2024

ANNEXURE B

Referred to in paragraph d under 'Report on Other Legal and Regulatory Requirements' section of our Independent Auditors' Report of even date to the Members of CreditAccess Life Insurance Limited.

TO THE MEMBERS OF CREDITACCESS LIFE INSURANCE LIMITED

This certificate is issued to comply with the provisions of paragraphs 3 and 4 of Schedule C read with Regulation 3 of Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations 2002, (the "IRDA Financial Statements Regulations").

MANAGEMENT RESPONSIBILITY

The Company's Board of Directors is responsible for complying with the provisions of The Insurance Act, 1938 as amended from time to time including amendment brought by Insurance laws (Amendment) Act, 2015 (the "Insurance Act"), The Insurance Regulatory and Development Authority Act, 1999 (the "IRDA act"), IRDA Financial Statements Regulations, orders/directions/circulars issued by the Insurance Regulatory and Development Authority of India (the "IRDAI"/Authority) which includes the preparation and maintenance of books of accounts and the Management Report. This includes collecting, collating and validating data and designing, implementing and monitoring of internal controls suitable for ensuring compliance as aforesaid.

AUDITOR'S RESPONSIBILITY

Pursuant to the requirements of IRDA Financial Statements Regulations, it is our responsibility to obtain reasonable assurance and form an opinion based on our audit and examination of books and records as to whether the Company has complied with the matters contained in paragraphs 3 and 4 of Schedule C read with regulation 3 of the IRDA Financial Statements Regulations.

We conducted our examination in accordance with the Guidance Note on Audit Reports and Certificates for Special Purposes issued by The Institute of Chartered Accountants of India (the 'ICAI'). The Guidance Note requires that we comply with the Independence and other ethical requirements of the Code of Ethics issued by ICAI.

We have complied with the relevant applicable requirements of the Standard on Quality control ('SQC') 1, Quality Control for Firms that Perform Audits and Reviews of Historical Financial Information, and Other Assurance and Related Services engagements.

OPINION

In accordance with the information and explanations given to us and to the best of our knowledge and belief and based on joint examination of the books of account and other records maintained by CreditAccess Life Insurance ('the Company'), for the year ended March 31, 2024, we report that:

- a.** We have reviewed the Management Report attached to the standalone financial statements for the year ended March 31, 2024, and on the basis of our review, there is no apparent mistake or material inconsistencies with the standalone financial statements;
- b.** Based on management representations by the officer of the Company charged with compliance, nothing has come to our attention that causes us to believe that the Company has not complied with the terms and conditions of registration stipulated by IRDAI;
- c.** We have verified the cash balances and securities relating to the Company's loans and investments as at March 31, 2024, to the extent considered necessary, based on management certificates, Custodian certificates/- Confirmations, documents of charge creation, as the case may be. As at March 31, 2024, the Company does not have reversions and life interests;
- d.** The Company is not the trustee of any trust; and
- e.** No part of the assets of the Policyholders' Funds has been directly or indirectly applied in contravention of the provisions of the Insurance Act relating to the application and investments of the Policyholders' Funds.

For Rao Associates

Chartered Accountants
Firm No: 003080S

Sandeep S Shekar

Partner
Membership. No: 232631
UDIN: 24232631BKBEMJ5951
Place: Bengaluru
Dated: 16.04.2024

For Price Patt & Co.

Chartered Accountants
Firm No: 02783S

S. Balasubramanian

Partner
Membership. No: 025413
UDIN: 24025413BKGSXT8454
Place: Chennai
Dated: 16.04.2024

FORM A-BS

Name of the Insurer: CreditAccess Life Insurance Limited
IRDAI Registration Number and Date: 163, MARCH 31, 2023
BALANCE SHEET AS AT MARCH 31, 2024

(₹ in'000)

Particulars	Schedule	As at March 31, 2024	As at March 31, 2023
SOURCES OF FUNDS:			
SHAREHOLDERS' FUNDS			
Share Capital	5	16,80,000	16,80,000
Reserves and Surplus	6	6,242	-
Credit/(Debit) Fair value change account		28,146	2,111
Total Shareholders' funds		17,14,388	16,82,111
Borrowings	7	-	-
POLICYHOLDERS' FUNDS			
Credit/(Debit) Fair value change account		1,662	-
Policy Liabilities		7,25,965	-
Insurance Reserves		-	-
Provision for linked liabilities -Non unit		-	-
Provision for linked liabilities - Unit		-	-
Total Policyholders' funds		7,27,627	-
Funds for discontinued policies - Discontinued on account of non- payment of premium		-	-
Funds for future appropriations		-	-
Total (A)		24,42,015	16,82,111
APPLICATION OF FUNDS:			
INVESTMENTS			
Shareholders'	8	14,92,500	15,68,633
Policyholders'	8A	6,71,725	-
Assets Held to Cover Linked Liabilities	8B	-	-
Loans	9	-	-
Fixed Assets	10	21,043	15,687
Current Assets		-	-
Cash and Bank Balances	11	21,076	57,939
Advances and Other Assets	12	2,96,172	24,619
Total Current		3,17,248	82,558
Less :			
Current liabilities	13	58,781	22,456
Provisions	14	1,720	149
Total Current Liabilities and Provisions (B)		60,501	22,604
Net current assets (C) = (A)-(B)		2,56,747	59,954
Miscellaneous Expenditure (To The Extent Not Written Off or Adjusted)	15	-	-
Debit balance in profit and loss account (Shareholders' Account)		-	37,838
Total		24,42,015	16,82,111
Contingent liabilities - Nil	16		
Significant Accounting Policies & Notes to Accounts Schedules referred to herein form an integral part of the Balance Sheet			

In terms of our report of even date attached

For and on Behalf of Board of directors

For Rao Associates

Chartered Accountants
Firm Reg No. 0030805

For Price Patt & Co.

Chartered Accountants
Firm Reg No.027835

Sandeep S Shekar
Partner

M. No. 232631

S.Balasubramanian
Partner

M. No. 025413

Neharika Vohra
Chairperson

DIN No.06808439

Diwakar R Boddupalli
Managing Director &
CEO
DIN No. 02775640

Paresh Shreesh Parasnis
Director
DIN No : 02412035

Matteo Pusineri
Director
DIN No: 09150923

Date:16/04/2024
Place: Bangalore

Ramakrishna TV
Chief Financial Officer

Arundhati Ghoshal
Appointed Actuary

FORM A-RA

Name of the Insurer: CreditAccess Life Insurance Limited
IRDAI Registration Number and Date: 163, MARCH 31, 2023

REVENUE ACCOUNT FOR THE YEAR ENDED MARCH 31, 2024
Policyholders' Account (Technical Account)

(₹ in'000)

Particulars	Schedule	For the year ended March 31, 2024	For the year ended March 31, 2023
Premiums earned - net			
(a) Premium	1	9,69,978	-
(b) Reinsurance ceded		-	-
(c) Reinsurance accepted		-	-
		9,69,978	-
Income from investments			
(a) Interest, dividends and rent - gross		10,023	-
(b) Profit on sale/redemption of investments		6,930	-
(c) Loss on sale/redemption of investments		(193)	-
(d) Amortisation of (premium)/discount on investments		1,597	-
Other Income		-	-
(a) Interest on policy loans		-	-
(b) Miscellaneous income		-	-
Contribution from the Shareholders' Account		-	-
Contribution from the Shareholders' Account towards excess of EOM		1,71,030	-
Total (A)		11,59,364	-
Commission	2	91,464	-
Operating Expenses related to Insurance Business	3	2,46,159	45,394
Provision for doubtful debts		-	-
Bad debts written off		-	-
Provision for Tax		-	-
Provisions (other than taxation)		-	-
(a) For diminution in the value of investments (Net)		-	-
(b) Advances & Recoveries		-	-
Total (B)		3,37,623	45,394
Benefits Paid (Net)	4	59,836	-
Interim & Other bonuses paid		-	-
Change in valuation of liability in respect of life policies			
(a) Gross		7,25,965	-
(b) Amount ceded in reinsurance		-	-
(c) Amount accepted in reinsurance		-	-
Total (C)		7,85,801	-
SURPLUS/(DEFICIT) (D) =(A)-(B)- (C)		35,940	(45,394)
Appropriations			
1. Transfer to Shareholders' Account		35,940	(45,394)
2. Transfer to Other Reserves (to be specified)		-	-
3. Balance being Funds for Future Appropriations		-	-
		35,940	(45,394)
Details of Total Surplus/(Deficit)			
(a) Interim bonuses paid		-	-
(b) Allocation of bonus to Policyholders'		-	-
(c) Surplus shown in the Revenue Account		35,940	(45,394)
Total Surplus/(Deficit)		35,940	(45,394)
Significant accounting policies & Notes to the accounts	16		

In terms of our report of even date attached

For and on Behalf of Board of directors

For Rao AssociatesChartered Accountants
Firm Reg No. 003080S**For Price Patt & Co.**Chartered Accountants
Firm Reg No.02783S**Sandeep S Shekar**

Partner

M. No. 232631

S.Balasubramanian

Partner

M. No. 025413

Neharika Vohra

Chairperson

DIN No.06808439

Diwakar R BoddupalliManaging Director &
CEO
DIN No. 02775640**Paresh Shreesh Parasnis**

Director

DIN No : 02412035

Matteo Pusineri

Director

DIN No: 09150923

Date:16/04/2024

Place: Bangalore

Ramakrishna TV

Chief Financial Officer

Arundhati Ghoshal

Appointed Actuary

FORM A-PL			
Name of the Insurer: CreditAccess Life Insurance Limited			
IRDAI Registration Number and Date: 163, MARCH 31, 2023			
PROFIT & LOSS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2024			
Shareholders' Account (Non-technical Account)			
(₹ in'000)			
Particulars	Schedule	For the year ended March 31, 2024	For the year ended March 31, 2023
Amounts transferred from Revenue Account		35,940	(45,394)
Income from investments			
(a) Interest, dividends and rent - gross		70,260	21,161
(b) Profit on sale/redemption of investments		73,409	350
(c) Loss on sale/redemption of investments		(3,581)	-
(d) Amortisation of (premium)/discount on investments		31,784	3,835
Total		1,71,871	25,346
Other Income*		15,456	-
Total (A)		2,23,266	(20,048)
Expense other than those directly related to the insurance business	3A	4,735	-
Contribution to Policyholders Account towards excess of EOM		1,71,030	-
Contribution towards Remuneration of Managing Director		-	-
Bad debts written off		-	-
Provisions (Other than taxation)			
(a) For diminution in the value of investments		-	-
(b) Provision for doubtful debts		-	-
Contribution to the Policyholders' Account		-	-
Total (B)		1,75,765	-
Profit/(Loss) before tax		47,501	(20,048)
Provision for Taxation		3,421	-
Profit/(Loss) after tax		44,080	(20,048)
Appropriations			
(a) Balance at beginning of the year		(37,838)	(17,789)
(b) Interim dividends paid during the year		-	-
(c) Proposed final dividend		-	-
(d) Dividend distribution tax		-	-
Profit/(Loss) carried to Balance Sheet		6,242	(37,838)
Basic Earnings Per Share (INR)		0.26	(0.33)
Diluted Earnings Per Share (INR)		0.26	(0.33)
Nominal Value of Share Rs.		10.00	10.00
Significant accounting policies & Notes to the accounts	16		
Schedules referred to above and the Notes to the Accounts form an integral part of the Accounts			
* Refer Note # 37 in Significant accounting policies and Notes to accounts			
<p>In terms of our report of even date attached</p> <p>For Rao Associates Chartered Accountants Firm Reg No. 003080S</p> <p>Sandeep S Shekar Partner M. No. 232631</p> <p>Date:16/04/2024 Place: Bangalore</p>		<p>For and on Behalf of Board of directors</p> <p>For Price Patt & Co. Chartered Accountants Firm Reg No.02783S</p> <p>S.Balasubramanian Partner M. No. 025413</p> <p>Neharika Vohra Chairperson DIN No.06808439</p> <p>Diwakar R Boddupalli Managing Director & CEO DIN No. 02775640</p> <p>Paresh Shreesh Parasnis Director DIN No : 02412035</p> <p>Ramakrishna TV Chief Financial Officer</p>	
		<p>Matteo Pusineri Director DIN No: 09150923</p> <p>Arundhati Ghoshal Appointed Actuary</p>	

Name of the Insurer: CreditAccess Life Insurance Limited			
IRDAI Registration Number and Date: 163, MARCH 31, 2023			
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2024			
			(₹ in'000)
Particulars	Schedule	As at March 31, 2024	As at March 31, 2023
A. Cash Flows from the operating activities:			
Premium received from policyholders, including advance receipts		9,82,373	-
Other receipts		15,456	8,400
Payments to the re-insurers, net of commissions and claims/benefits			
Payments of claims/benefits		(59,211)	-
Payments of commission and brokerage		(80,214)	-
Payments of other operating expenses		(2,30,904)	(67,347)
Deposits, advances and staff loans		(2,41,374)	-
Income taxes paid (Net)		(3,421)	-
Net cash flow from operating activities		3,82,704	(58,947)
B. Cash flows from investing activities:			
Purchase of fixed assets		(11,720)	(15,687)
Proceeds from sale of fixed assets		-	-
Purchases of investments		(5,16,37,123)	(16,58,596)
Sales/ Maturity of investments		5,11,45,792	92,074
Rents/Interests/ Dividends received		83,484	25,346
Investments in money market instruments and in liquid mutual funds (net)		-	-
Expenses related to investments		-	-
Net cash flow from investing activities		(4,19,567)	(15,56,863)
C. Cash flows from financing activities:			
Proceeds from issuance of share capital		-	16,60,000
Proceeds from borrowing		-	-
Repayments of borrowing		-	-
Interest/dividends paid		-	-
Net cash flow from financing activities		-	16,60,000
D. Effect of foreign exchange rates on cash and cash equivalents, (net)		-	-
E. Net increase in cash and cash equivalents:		(36,863)	44,190
Cash and cash equivalents at the beginning of the year		57,939	13,748
Cash and cash equivalents at the end of the year		21,076	57,939
Note - Components of Cash and cash equivalents at end of the year:			
Cash and cheques in hand		1,966	-
Bank Balances		17,610	6,439
Bank Deposits (including Short-term FDs)		1,500	51,500
Money Market Instruments		-	-
Total Cash and cash equivalents		21,076	57,939
Cash & Bank Balances as per Schedule 11		21,076	57,939
<p>In terms of our report of even date attached</p> <p>For Rao Associates Chartered Accountants Firm Reg No. 003080S</p> <p>For Price Patt & Co. Chartered Accountants Firm Reg No.02783S</p> <p>Sandeep S Shekar Partner M. No. 232631</p> <p>S.Balasubramanian Partner M. No. 025413</p> <p>Neharika Vohra Chairperson DIN No.06808439</p> <p>Diwakar R Boddupalli Managing Director & CEO DIN No. 02775640</p> <p>Paresh Shreesh Parasnis Director DIN No : 02412035</p> <p>Matteo Pusineri Director DIN No: 09150923</p> <p>Date:16/04/2024 Place: Bangalore</p> <p>Ramakrishna TV Chief Financial Officer</p> <p>Arundhati Ghoshal Appointed Actuary</p>			
For and on Behalf of Board of directors			

Schedule 1 - Premium (₹ in'000)		
Particulars	For the year ended March 31, 2024	For the year ended March 31, 2023
First year Premiums	-	-
Renewal Premiums	-	-
Single Premiums	9,69,978	-
Total Premiums	9,69,978	-
Premiums Income from business written:		
In India	9,69,978	-
Outside India	-	-
Total Premiums	9,69,978	-

Schedule 2 - Commission expenses (₹ in'000)		
Particulars	For the year ended March 31, 2024	For the year ended March 31, 2023
Commission		
Direct		
- First year Premiums	-	-
- Renewal Premiums	-	-
- Single Premiums	91,464	-
Gross commission	91,464	-
Add: Commission on Re-insurance accepted	-	-
Less: Commission on Re-insurance ceded	-	-
Net Commission	-	-
Rewards and Remuneration to Agents, brokers and other intermediaries	-	-
Total	91,464	-
Break-up of Gross commission expenses/ Referral fees		
Agents	-	-
Brokers	2,749	-
Corporate Agency	88,715	-
Referral	-	-
Others	-	-
Total	91,464	-

Schedule 3 - Operating expenses related to insurance business

(₹ in'000)

Particulars	For the year ended March 31, 2024	For the year ended March 31, 2023
Employees' remuneration and welfare benefits	84,402	16,326
Travel, conveyance and vehicle running expenses	4,604	3,024
Rents, rates & taxes	14,815	16,005
Training expenses	-	707
Legal Fees	3	1,731
Professional and Consultancy charges	5,973	4,687
Auditors' fees, expenses etc.	-	-
(a) As Auditor	302	100
(b) As advisor or in any other capacity in respect of:	-	-
- Taxation matters	-	-
- Insurance matters	-	-
- Management services	-	-
Interest & Bank Charges	394	6
Advertisement and publicity	3,151	-
Foreign Exchange Fluctuation	4	773
Depreciation	6,364	796
Recruitment expenses	865	6
Repairs	161	292
Communication expenses	1,043	123
Information Technology expenses	13,569	345
Office expenses	1,944	452
Printing and stationery	4,345	-
Others:		
Goods and Services Tax (GST)	36,234	-
Insurance Awareness	66,368	-
Miscellaneous Expenses	1,619	23
Total	2,46,159	45,394

Schedule 3A - Expenses other than those directly related to the insurance business

(₹ in'000)

Particulars	For the year ended March 31, 2024	For the year ended March 31, 2023
Employees' remuneration and welfare benefits	2,370	-
Travel, conveyance and vehicle running expenses	2,365	-
Rents, rates & taxes	-	-
Training expenses	-	-
Legal Fees	-	-
Professional and Consultancy charges	-	-
Auditors' fees, expenses etc.	-	-
(a) As Auditor	-	-
(b) As advisor or in any other capacity in respect of:	-	-
- Taxation matters	-	-
- Insurance matters	-	-
- Management services	-	-
Interest & Bank Charges	-	-
Registration and Subscriptions	-	-
Foreign Exchange Fluctuation	-	-
Depreciation	-	-
Recruitment expenses	-	-
Repairs	-	-
Miscellaneous Expenses	-	-
Communication expenses	-	-
Information Technology expenses	-	-
Office expenses	-	-
Total	4,735	-

Schedule 4 - Benefits paid (net)

(₹ in'000)

Particulars	For the year ended March 31, 2024	For the year ended March 31, 2023
1. Insurance claims		
(a) Claims by death	59,836	
(b) Claims by maturity	-	-
(c) Annuities/ Pension payment	-	-
(d) Other benefits -	-	-
(i) Surrenders	-	-
(ii) Periodical benefit	-	-
(iii) Health	-	-
(iv) Others	-	-
2. (Amount ceded in reinsurance)		
(a) Claims by death	-	-
(b) Claims by maturity	-	-
(c) Annuities/ Pension payment	-	-
(d) Other benefits -	-	-
(i) Surrenders	-	-
(ii) Periodical benefit	-	-
(iii) Health	-	-
3. Amount accepted in reinsurance		
(a) Claims by death	-	-
(b) Claims by maturity	-	-
(c) Annuities/ Pension payment	-	-
(d) Other benefits -	-	-
(i) Surrenders	-	-
(ii) Periodical benefit	-	-
(iii) Health	-	-
Total	59,836	-
Benefits paid to claimants:		
In India	59,836	-
Outside India	-	-
Benefits paid (net)	59,836	-

Schedule 5 - Share Capital			(₹ in'000)
Particulars	As at		
	March 31, 2024	March 31, 2023	
Authorised Capital 16,80,00,000 Equity Shares of Rs.10 Each	16,80,000	16,80,000	
Issued Capital 16,80,00,000 Equity Shares of Rs.10 Each	16,80,000	16,80,000	
Subscribed Capital 16,80,00,000 Equity Shares of Rs.10 Each	16,80,000	16,80,000	
Called-up Capital 16,80,00,000 Equity Shares of Rs.10 Each	16,80,000	16,80,000	
Less : Par value of Equity Shares bought back	-	-	
Total	16,80,000	16,80,000	

Schedule 5A - Pattern of shareholding (As certified by management)				
Particulars	As at March 31, 2024		As at March 31, 2023	
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
Indian				
Avalahalli Investments Private Limited and their nominees	1,00,80,000	6.00%	1,00,80,000	6.00%
Foreign				
CreditAccess India BV	12,43,20,000	74.00%	12,43,20,000	74.00%
Non Promoter				
Indian				
Vaidyanath Shankar	84,00,000	5.00%	84,00,000	5.00%
Spark Capital Advisors India Pvt Ltd	84,00,000	5.00%	84,00,000	5.00%
SS Theatres LLP	1,68,00,000	10.00%	1,68,00,000	10.00%
Total	16,80,00,000	100%	16,80,00,000	100%

Schedule 6 -Reserves and Surplus			(₹ in'000)
Particulars	As at		
	March 31, 2024	March 31, 2023	
Capital reserve	-	-	
Capital redemption reserve	-	-	
Share premium	-	-	
Revaluation Reserve	-	-	
General reserves	-	-	
Less: Debit balance in profit and loss account	-	-	
Other reserves	-	-	
Balance of profit and loss account	6,242	-	
Total	6,242	-	

Schedule 7 - Borrowings			(₹ in'000)
Particulars	As at		
	March 31, 2024	March 31, 2023	
Debentures	-	-	
Banks	-	-	
Financial Institutions	-	-	
Others	-	-	
Total	-	-	

Schedule 8 - Investments - Shareholders		(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023
Long term investments		
Government securities and Government guaranteed bonds including Treasury bills	4,56,432	-
Other approved securities	-	-
Other investments	-	-
(a) Shares	0	0
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual funds	0	-
(c) Derivative instruments	-	-
(d) Debentures/Bonds	1,41,329	4,00,000
(e) Other securities (Infrastructure Investment Fund)	-	-
(f) Subsidiaries	-	-
Investment properties - Real estate	-	-
Investments in infrastructure and social sector	1,21,628	-
Other than Approved investments	-	-
Total	7,19,388	4,00,000
Short term investments		
Government securities and Government guaranteed bonds including Treasury bills	4,67,490	5,14,476
Other approved securities	-	-
Other investments	-	-
(a) Shares	-	-
(aa) Equity	95,139	-
(bb) Preference	-	-
(b) Mutual funds	-	6,54,157
(c) Derivative instruments	-	-
(d) Debentures/Bonds	20,079	-
(e) Other securities - CP/CBLO/Bank Deposits	-	-
(f) Subsidiaries	-	-
(g) Fixed Deposits with Banks	40,000	-
(h) Commercial Papers	-	-
Investment properties - Real estate	-	-
Investments in Infrastructure and Social Sector	1,50,403	-
Other than Approved investments	-	-
Total	7,73,111	11,68,633
Grand total	14,92,500	15,68,633
Note: The market value of the above total investment is Rs. 14,97,507/- (As at March 31, 2023 15,68,633/-)		

Schedule 8A - Investments - Policyholders'		(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023
Long term investments		
Government securities and Government guaranteed bonds including Treasury bills	2,00,490	-
Other approved securities	-	-
Other investments	-	-
(a) Shares	-	-
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual funds	-	-
(c) Derivative instruments	-	-
(d) Debentures/Bonds	54,862	-
(e) Other securities (Infrastructure Investment fund)	-	-
(f) Subsidiaries	-	-
(g) Investment properties - Real estate	-	-
Investments in infrastructure and social sector	-	-
- Equity	-	-
- Debt	1,38,838	-
Other than Approved investments	-	-
- Equity	-	-
- Debt	-	-
Total	3,94,190	-
Short term investments		
Government securities and Government guaranteed bonds including Treasury bills	2,08,926	-
Other approved securities	-	-
Other investments	-	-
(a) Shares	-	-
(aa) Equity	26,055	-
(bb) Preference	-	-
(b) Mutual funds	5,378	-
(c) Derivative instruments	-	-
(d) Debentures/Bonds	37,176	-
(e) Other securities - CP/Bank Deposits/CBLO	-	-
(f) Subsidiaries	-	-
(g) Investment properties - Real estate	-	-
Investments in Infrastructure and Social Sector	-	-
Other current assets	-	-
Other than approved investments-Debenture / Bonds	-	-
Total	2,77,536	-
Grand total	6,71,725	-
Note: The market value of the above total investment is Rs. 6,72,969/- (As at March 31, 2023 NIL)		

Schedule 8B - Assets held to cover linked liabilities		(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023
Long term investments		
Government securities and Government guaranteed bonds including Treasury bills	-	-
Other approved securities	-	-
Other investments		
(a) Shares	-	-
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual funds	-	-
(c) Derivative instruments	-	-
(d) Debentures/Bonds	-	-
(e) Other securities	-	-
(f) Subsidiaries	-	-
(g) Investment properties - Real estate	-	-
Investments in Infrastructure and Social Sector		
- Debt Securities (including Housing)	-	-
- Equities	-	-
Other than approved investments		
(a) Equity	-	-
(b) Mutual Fund (ETF)	-	-
(c) Bonds/Debentures	-	-
Total	-	-
Short term investments		
Government securities and Government guaranteed bonds including Treasury bills	-	-
Other approved securities	-	-
Other investments		
(a) Shares	-	-
(aa) Equity	-	-
(bb) Preference	-	-
(b) Mutual funds	-	-
(c) Derivative instruments	-	-
(d) Debentures/Bonds	-	-
(e) Other securities	-	-
(f) Subsidiaries	-	-
(g) Fixed deposits	-	-
(h) Other securities - CP/CBLO/Bank Deposits	-	-
(i) Investment properties - Real estate	-	-
Investments in Infrastructure and Social Sector	-	-
Other than approved investments		
(a) Mutual funds	-	-
(b) Debentures/Bonds	-	-
Total	-	-
Other net current assets	-	-
Grand total	-	-

Schedule 9 - Loans		(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023
Security-wise classification		
Secured		
(a) On mortgage of property		
(aa) In India	-	-
(bb) Outside India	-	-
(b) On Shares, Bonds, Government securities etc.	-	-
(c) Loans against policies	-	-
(d) Others	-	-
Unsecured	-	-
Total	-	-
Borrower-wise classification		
(a) Central and state governments	-	-
(b) Banks and financial institutions	-	-
(c) Subsidiaries	-	-
(d) Companies	-	-
(e) Loans against policies	-	-
(f) Others	-	-
Total	-	-
Performance - wise classification		
(a) Loans classified as standard		
(aa) In India	-	-
(bb) Outside India	-	-
(a) Non-standard loans less provisions		
(aa) In India	-	-
(bb) Outside India	-	-
Total	-	-
Maturity - wise classification		
(a) Short term	-	-
(b) Long term	-	-
Total	-	-

Schedule 10 - Fixed Assets											(₹ in'000)
Particulars	Cost/Gross Block				Depreciation				Net Block		
	As at April 01, 2023	Additions	Deductions	As at March 31, 2024	As at April 01, 2023	For The Year	On Sales/ Adjustments	As at March 31, 2024	As at March 31, 2024	As at March 31, 2023	
Intangible assets											
Computer Software	6,500	5,100	-	11,600	261	3,583	-	3,844	7,756	6,239	
Other assets											
Land-Freehold	-	-	-	-	-	-	-	-	-	-	
Leasehold Improvement	3,505	622	-	4,126	294	1,220	-	1,514	2,612	3,210	
Buildings	-	-	-	-	-	-	-	-	-	-	
Furniture & Fittings	22	-	-	22	0	2	-	3	19	22	
Information Technology	2,521	2,041	-	4,563	205	1,099	-	1,303	3,259	2,316	
Vehicles	3,056	2,315	-	5,371	30	434	-	464	4,907	3,026	
Office Equipment	104	34	-	138	4	27	-	31	107	100	
Others (Specify nature)											
Total	15,708	10,112	-	25,820	796	6,364	-	7,159	18,661	14,913	
Capital Work-in-Progress											
Intangible assets	774	6,486	5,100	2,160	-	-	-	-	2,160	774	
Tangible assets	-	5,234	5,012	222	-	-	-	-	222	-	
Total Fixed Assets	16,482	21,832	10,112	28,203	796	6,364	-	7,159	21,043	15,687	
Previous year	-	16,482	-	16,482	-	796	-	796	15,687	-	

Schedule 11 - Cash and bank balances			(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023	
Cash (including cheques, drafts and stamps)	1,966	-	
Bank Balances			
(a) Deposit accounts	-	-	
(aa) Short-term (due within 12 months of the date of Balance Sheet)	-	50,000	
(bb) Others	1,500	1,500	
(b) Current Accounts	17,610	6,439	
(c) Others (to be specified)	-	-	
Money at call and short notice			
(a) With banks	-	-	
(b) With other institutions	-	-	
Others			
Total	21,076	57,939	
Balances with non-scheduled banks included above			
Cash and bank balances			
In India	21,076	57,939	
Outside India	-	-	
Total	21,076	57,939	

Schedule 12 - Advances and Other Assets		(₹ in'000)	
Particulars	As at March 31, 2024	As at March 31, 2023	
ADVANCES			
Reserve deposits with ceding companies	-	-	
Application money for investments	2,40,045	-	
Prepayments	3,224	1,813	
Advances to Directors/Officers	-	-	
Advance tax paid and taxes deducted at source (Net of provision for taxation)	519	2,051	
Advances to Suppliers	1,179	-	
Others (to be specified)	-	-	
Total (A)	2,44,968	3,863	
OTHER ASSETS			
Income accrued on investments & bank	41,151	10,972	
Outstanding Premiums	-	-	
Agents' Balances	-	-	
Foreign Agencies Balances	-	-	
Due from other entities carrying on insurance business (including reinsurers)	-	-	
Due from subsidiaries/holding company	-	-	
Deposit with Reserve Bank of India [Pursuant to section 7 of Insurance Act, 1938]	-	-	
Deposits	3,322	2,990	
Balance with Government Authorities	-	-	
Others Advances	57	100	
Goods and Services Tax unutilized credit	6,675	6,694	
Total (B)	51,204	20,755	
Total (A+B)	2,96,172	24,619	

Schedule 13 - Current Liabilities			(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023	
Agents' balances	11,250	-	
Balances due to other insurance companies	-	-	
Deposit held on re-insurance ceded	-	-	
Premium received in advance	-	-	
Unallocated premium	12,395	-	
Sundry creditors	27,472	6,338	
Due to subsidiaries/holding company	-	14,861	
Claim Outstanding	625	-	
Taxes deducted at source payable	6,468	1,256	
Goods and Services Tax payable	165	-	
Other:	-	-	
(a) Broker Payable	0	-	
(b) Other statutory liabilities	406	-	
Total	58,781	22,456	

Schedule 14 - Provisions			(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023	
For taxation (Net of Advance tax)	-	-	
For proposed dividends	-	-	
For dividend distribution tax	-	-	
For gratuity	1,720	149	
For compensated absences	-	-	
Total	1,720	149	

Schedule 15 - Miscellaneous expenditure (to the extent not written off or adjusted)			(₹ in'000)
Particulars	As at March 31, 2024	As at March 31, 2023	
Discount allowed on issue of shares/debentures	-	-	
Others	-	-	
Total	-	-	

CREDITACCESS LIFE INSURANCE LIMITED

SIGNIFICANT ACCOUNTING POLICIES AND NOTES TO THE ACCOUNTS

Schedule 16

A. CORPORATE INFORMATION

CreditAccess Life Insurance Limited ('the Company') was incorporated in India on January 18, 2019, as a public limited company under the Companies Act, 2013. On March 31, 2023, the Company obtained the certificate of registration to transact in life insurance class of business from the Insurance Regulatory and Development Authority of India ('IRDAI').

The Company offers group insurance solutions in non-participating, non-linked line of business. The portfolio includes protection, savings products and fund-based products.

B. SIGNIFICANT ACCOUNTING POLICIES

1. Basis of preparation

The financial statements are prepared and presented under the historical cost convention, unless otherwise stated, and on the accrual basis of accounting in accordance with:

- Accounting principles generally accepted in India (Indian GAAP), in compliance with the Accounting Standards specified under Section 133 of the Companies Act, 2013, further amended by Companies (Accounting Standards) Amendment Rules, 2016 to the extent applicable.
- The accounting principles prescribed by the Insurance Regulatory and Development Authority of India (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002, as amended from time to time.
- The provisions of Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015 read with Insurance Regulatory and Development Authority of India circular no. IRDAI/F&A/CIR/FA/059/03/2015 dated 31 March 2015 and the Insurance Regulatory and Development Authority Act, 1999, as amended from time to time. Accounting policies are consistently applied by the Company, except where differential treatment is required as per new pronouncement made by the regulatory authorities.

Use of estimates:

The preparation of financial statements in conformity with generally accepted accounting principles in India ('Indian GAAP') requires that the Company's management makes estimates and assumptions that affect the reported amounts of income and expenses for the year, reported balances of assets and liabilities and disclosures relating to contingent liabilities as of the date of the financial statements. The estimates and assumptions used in the accompanying financial statements are based upon management's evaluation of the relevant facts and circumstances upto and as of the date of the financial statements. Actual results could differ from the estimates. Any revision to the accounting estimates is accounted for prospectively in current and future period.

2.1 Revenue recognition

Premium

New business premium in respect of non-linked policies including rider premium is recognised on acceptance of risk/when due from policyholders (net of goods and services tax as applicable). For all the policies which are in force as at the Balance Sheet date, subsequent premium of the first year and renewal premium are recognised as income when due.

Premium on lapsed policies are recognised as income when such policies are reinstated.

2.2 Income earned on investments:

- Interest income is recognized on an accrual basis for all funds.
- Amortization of premium or accretion of discount at the time of purchase of debt securities is recognized over the remaining period of maturity on effective Interest method.
- Profit or loss on sale/redemption of mutual fund units, equity shares is the difference between the net sale proceeds and the weighted average cost as on the date of sale.
- Profit or loss on sale/redemption of debt securities is the difference between the sale consideration net of expenses and the weighted average amortized cost as on the date of sale.

2.3 Acquisition costs

Acquisition costs are the expenses which are incurred to source and issue the insurance contract. These costs are expenses in the year in which they are incurred.

2.4 Benefits paid (including claims settlement costs)

Death claims are accounted on receipt of intimation subject to eligibility as per policy terms and conditions.

Repudiated claims disputed before judicial authorities are provided for based on management prudence considering the facts and evidence available in respect of such claims.

2.5 Policyholder Liability

The policyholder liabilities are calculated in accordance with the following Acts, Regulations & Actuarial Practice Standards - Insurance Laws (Amendment) Act 2015, IRDA Act 1999, Insurance Regulatory and Development Authority of India (Assets, Liabilities, and Solvency Margin of Life Insurance Business) Regulations 2016, IRDA (Distribution of Surplus) Regulations 2002, Insurance Regulatory and Development Authority of India (Actuarial Report and Abstract for Life Insurance Business) Regulations 2016, Actuarial Practice Standard including APS-1, APS-2, APS-7 (issued by Institute of Actuaries of India) and other regulations as applicable.

Actuarial method and assumptions are given in note 3.2

2.6 Investments:

- Investments are made in accordance with the Insurance Act, 1938 (as amended in 2015), the Insurance Regulatory and Development Authority (Investment) Regulations, 2016, and Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulations, 2002, Investment Policy of the Company and various other circulars/notifications issued by the IRDAI in this context from time to time.

Investments are recognised at cost on the date of purchase which includes brokerage and related taxes and excludes pre-acquisition interest accrued, if any.

Classification of Investments:

Investments maturing within twelve months from Balance Sheet date and investment made with the specific intention to dispose them off within twelve months from Balance Sheet date are classified as short-term investments. Investments other than short term investments are classified as long-term investments.

Valuation – Shareholders' Investments and Non-linked Policyholders' Investments:

- All debt securities including government securities and redeemable preference shares are considered as 'held to maturity' and stated at historical cost, subject to amortisation of premium or accretion of discount over the remaining period to maturity on effective interest rate method.
- Money market instruments like commercial paper, certificate of deposits and treasury bills are valued at historical cost, subject to accretion of discount over the remaining period to maturity based on effective interest rate method.
- Mutual fund units as at the Balance Sheet date are valued at the previous business day's net asset values.
- Valuation of listed equity shares of the Company is based on selected National Stock Exchange (NSE) as the primary exchange and the Bombay Stock Exchange (BSE) as the secondary exchange. Accordingly, the closing price of NSE is used for the purpose of valuation of equity shares.
- Unrealised gains/losses arising due to changes in the fair value of listed equity shares and mutual fund units are taken to the "Fair Value Change Account" in the Balance Sheet.
- Instruments bought on repo/reverse repo basis are valued at cost.

2.7 Fixed assets and depreciation/amortisation

Tangible Assets and depreciation:

An item of property, plant & equipment that qualifies for recognition as an asset is stated at cost less accumulated depreciation and impairment losses, if any. Cost includes the purchase price and any cost directly attributable in bringing the asset to its working condition for its intended use.

Subsequent expenditure related to an item of asset is added to its book value only if such expenditure results in an increase in the future economic benefit from the existing assets. All other expenditure on existing assets is charged to the Revenue Account/ Profit & Loss Account, as the case may be, for the period during which such expenditure is incurred. Any additions to the original fixed assets are depreciated over the remaining useful life of the original asset.

Depreciation is charged on pro-rata basis from the date of such addition or, as the case may be, up to the date on which such asset has been sold or discarded.

Depreciation is provided on the straight-line method (SLM) as per the useful life of the assets as specified in Schedule II of the Companies Act, 2013. Any asset costing Rs 5,000 or less is fully depreciated in the year of purchase. The estimated useful life of various asset class is as follows:

ASSET CLASS	ESTIMATED USEFUL LIFE
Leasehold improvements	Lease period, not exceeding 5 years
Furniture and fittings	10 years
Information technology equipment	3 years
Information technology server and network equipment	6 years
Vehicles	8 years
Office equipment	5 years

The residual value and the useful life of an asset is reviewed at each Balance Sheet date and if expectations differ from the previous estimates, the change is accounted for as a change in accounting estimate in accordance with AS 5 - Accounting for net profit or loss for the period, prior period items and changes in accounting policies.

Intangible Assets and amortization:

Intangible assets comprising of software are stated at cost less amortisation. Significant expenditure on improvements to software are added to its book value only when it is probable that such expenditure will enable the asset to generate future economic benefits in excess of its originally assessed standards of performance and such expenditure can be measured and attributed to the asset reliably. Software expenses are amortised using straight line method over license period not exceeding 3 years. Subsequent expenditures are amortised over the remaining useful life of the original software.

Capital work-in-progress:

Cost of fixed assets, which are not ready for its intended use as at the Balance sheet date are disclosed as capital work-in-progress. Similarly, advances paid towards the acquisition of fixed assets as at the Balance Sheet date are disclosed as capital work-in- progress.

Operating lease:

Leases, where the lessor effectively retains substantially all the risks and benefits of ownership of the leased asset, are classified as operating leases. Operating lease rentals are recognized as an expense in the Revenue Account on a straight-line basis over the lease period.

2.8 Taxation

A. Direct Taxes:

(i) Current taxes:

Current tax is the amount expected to be paid to the tax authorities after taking credit for allowances and exemptions in accordance with the Income Tax Act, 1961, as amended from time to time, applicable to life insurance companies.

(ii) Deferred taxes:

Deferred tax is recognised on timing differences, being the difference between the taxable income and the accounting income that originate in one period and are capable of reversal in one or more subsequent periods. Deferred tax is measured using the tax rates and the tax laws enacted or substantively enacted as at the reporting date. In case of unabsorbed depreciation and carry forward of losses, deferred tax assets are recognised only if there is virtual certainty supported by convincing evidence that there will be sufficient future taxable income available to realise the assets.

Deferred tax assets and liabilities are offset if such items relate to taxes on income levied by the same governing tax laws and the Company has a legally enforceable right for such set off. Deferred tax assets are reviewed at each Balance Sheet date for their realisation.

B. Indirect Taxes

Goods & Services Tax (GST) liability is set-off against eligible tax credits available from tax paid on input services. Unutilized credits, if any, are carried forward for future set-off under 'Schedule 12 -Advances and other assets.

2.9 Employee benefits

Defined contribution plans:

The Company's contribution to provident fund are considered as defined contribution plans and are charged as an expense to the Revenue account as and when they fall due based on the amount of contribution required to be made during the period when service is rendered by the employees.

Defined benefit plans:

The Company has incorporated a CreditAccess Life Insurance Employee Gratuity Trust to fund the gratuity liability. The Company makes contribution to a Gratuity fund administered by trustees. For defined benefit plans in the form of gratuity fund, the cost of providing benefits is determined using the projected unit credit method, with actuarial valuation being carried out as at quarterly balance sheet date. Actuarial gains and/or losses are recognised in the Revenue Account/- Profit and Loss account, as the case may be, in the period in which they occur. The retirement benefit obligation recognised in the Balance Sheet represents the present value of the defined benefit obligation and the same is determined based on the actuarial valuation as at the Balance Sheet date using the projected unit credit method.

2.10 Impairment of assets

The Company periodically assesses, using internal and external sources at each Balance Sheet date, whether there is an indication that an asset may be impaired. Impairment occurs where the carrying value exceeds the present value of future cash flows expected to arise from the continuing use of the asset and its eventual disposal. The impairment loss to be expensed is determined as the excess of the carrying amount over the higher of the asset's net realisable value or value in use, as determined above.

2.11 Foreign currency transactions

Foreign currency transactions are initially recorded at the rates of exchange prevailing on the date of transactions. Foreign currency monetary items are subsequently reported using the closing rate. Non-monetary items which are carried in terms of historical cost denominated in a foreign currency are reported using the exchange rate at the date of the transaction. Exchange differences arising on the settlement of monetary items or on reporting Company's monetary items at rates different from those at which they were initially recorded during the year, or reported in previous financial statements, are recognised as income or as expenses in the year in which they arise.

2.12 Statement of Receipts and Payments

The statement of receipts and payments has been prepared in accordance with the direct method prescribed in Accounting Standard 3, 'Cash Flow Statement'.

Cash and cash equivalents for the purposes of Receipts and Payments Account comprise of Cash (including cheques in hand and stamps in hand), and short-term fixed deposits.

2.13 Segment Reporting

As per Accounting Standard 17 on 'Segment Reporting' read with the IRDAI Regulations, the Company is required to prepare Revenue account and Balance sheet separately for the primary business segments ('the business segments') namely non-participating, for ordinary life. Accordingly, the Company has provided segment information for the business segments, as disclosed in Annexure 4.

The following basis has been used for allocation of revenue, expenses, assets and liabilities to the business segments:

- The company exclusively engages in non-linked business activities. As a result, all income and expenses associated with the insurance business will be presented under the non-linked category.
- Fixed assets, current assets, current liabilities and provisions, which cannot be directly attributable to the Shareholder and Policyholder segments, are allocated to the business segments on the basis of one of the below mentioned factors as deemed appropriate considering the nature of item:
 - Average in-force policies/lives
 - Premium
 - Asset under management

2.14 Earnings per share (as 20)

As required by AS 20, Basic earnings per share are calculated by dividing the net profit or loss for the period attributable to equity shareholders by the weighted average number of equity shares outstanding during the period.

For the purpose of calculating diluted earnings per share, the net profit or loss for the period attributable to equity shareholders and the weighted average number of shares outstanding during the period are adjusted for the effects of all dilutive potential equity shares.

2.15 ESOP

The Company has formulated an employee stock option plan called CreditAccess Life Insurance Limited Employee Stock Option Plan ("ESOP Plan"). The same is approved by the Board on February 9, 2023 and subsequently approved by Shareholders on 10th March 2023. The available options under first tranche of ESOP pool is 50,40,000. Out of the ESOP pool available, first lot of grants were given to KMPs who were part of the founding team. The options granted would vest not less than 1 (one) year and over 4 (four) years from the date of grant of an option in equal proportion. The accounting for grants is done as per Black Scholes valuation methodology from the date the respective grants were approved.

2.16 Provisions, Contingent liabilities and Contingent assets

- The Company creates a provision when there is present obligation as a result of a past event that probably requires an outflow of resources and a reliable estimate can be made of the amount of the obligation.
- A disclosure for contingent liability is made when there is a possible obligation or a present obligation that may, but probably will not, require an outflow of resources. When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.
- Contingent assets are neither recognized nor disclosed in the financial statements.

A. NOTES FORMING PART OF ACCOUNTS

1. Contingent Liabilities

There are no Contingent Liabilities as on 31st March 2024.

2. Pending Litigations

There are no Pending or Ongoing Litigations on the Company as on 31st March 2024

3. Actuarial method and assumptions underlying the valuation of policy liabilities

The actuarial value of the policy liabilities as on March 31, 2024 has been estimated using actuarial assumptions and methods which are consistent with:

- generally accepted actuarial practices
- the provisions of The Insurance Act, 1938 (as amended from time to time)
- regulations and guidelines issued by the IRDAI; and
- the relevant Actuarial Practice Standards (APS) and Guidance notes issued by the Institute of Actuaries of India

The assumptions are based on estimates of the future experience and include margins for adverse deviations over and above the best estimate assumptions. A summary of the assumptions used is provided below:

Valuation rate of interest:

- The valuation interest rate used is 6.53% for credit life and other group term life products.

- Mortality rates used are 150/250% for female/male lives with margin of adverse deviation of 20% Indian Assured Lives Mortality (2012-14) (Ultimate) table.
- The policy liability for the Group one-year renewable products or one year contracts is the maximum of Unearned Premium Reserve, Gross Premium Valuation. In case of group products with term more than one year, Gross Premium Valuation Method has been used.
- Claim Expenses assumed for Group credit life product is Minimum of Rs. 50 per claim (with a MAD of 20%).

4. Encumbrances on assets

Assets of the Company are free from encumbrances. There are no assets including loans subjected to restructuring (as at March 31, 2023 - ₹ Nil). The Company has placed Fixed deposit of ₹ 1,500 thousands (as at March 31, 2023 ₹ 1,500 thousands) with ICICI Bank against to issue the corporate credit card for management team.

5. Capital commitments

There are no commitments made and outstanding for loans and investments as at March 31, 2024 (as at March 31, 2023 - ₹ Nil). The estimated amount of commitments made by the Company and not provided (net of advances) for fixed assets as at March 31, 2024 is ₹ 1,200 thousands (as at March 31, 2023 - ₹ Nil thousands).

6. Lease commitments

The Company has acquired premises on operating lease. Lease payments on cancellable and non- cancellable lease arrangements were charged to the Revenue Account, as the case may be. The future minimum lease payments in respect of non- cancellable operating leases as at the Balance Sheet date are as follows:

(₹ In '000)

Particulars	As at March 31, 2024	As at March 31, 2023
Not later than 1 year	3,458.70	3,294.00
1 to 5 years	2,381.40	7,090.34
Later than 5 years	NIL	NIL
Total	5,840.10	10,384.34

The total of operating lease payments recognized in the Revenue Account for the year ended March 31, 2024 is ₹ 3,369.00 thousands (for the year ended March 31, 2023 ₹ 1,080 thousands).

The amount in the above table does not include indirect taxes applicable at the time of payment. There are no transactions in the nature of sub-lease.

7. Death Claims Outstanding

The Company has claims settled and unpaid for more than six months amounting to ₹ Nil thousands as at March 31, 2024 (as at March 31, 2023 - NA).

8. Value of investment contracts where settlement or delivery is pending (₹ In '000)

Particulars	As at March 31, 2024		As at March 31, 2023	
	Linked Business	Non- Linked Business	Linked Business	Non- Linked Business
Purchases where deliveries are pending	NIL	NIL	NIL	NIL
Sales where receipts are pending *	NIL	NIL	NIL	NIL

* There are no investment contracts where sales have been made and payments are overdue.

9. Deposits under Local Laws

The Company does not have any assets that are required to be deposited under local laws or otherwise encumbered in or outside India as required under Para C of Part II of Schedule A of IRDA (Preparation of Financial Statements and Auditors report) Regulations, 2002.

10. Taxation

During the year ended March 31, 2024, the Company has made provision for tax (net) amounting to ₹ 3,420.96 thousands (for the year ended March 31, 2023 ₹ NIL) in accordance with the Income tax Act 1961 and rules and regulations there under as applicable to the Company.

11. Managerial Remuneration

a. The appointment and remuneration of managerial personnel is in accordance with the requirements of Section 34A of the Insurance Act, 1938 as amended from time to time including the amendment brought by the Insurance Laws (Amendment) Act, 2015 and has been approved by the IRDAI.

b. Details of the remuneration paid/payable to the Whole Time Director & KMP of the Company are as follows:

Particulars	Period ended March 31, 2024 Amount in Rs (in Thousands)
Gross Fixed Pay	31,956
Company contribution towards retirals	1,689
Total Fixed Pay	33,645
Variable Pay (Cash) – performance linked bonus	6,841
Variable Pay (Non-Cash) – ESOPs value	1,455

Notes:

(i) Salary & Allowances include performance bonus of ₹ 6841 thousands (for the year ended March 31, 2023 – ₹ NIL thousands) and ESOP Grants accrued of ₹ 1455 thousands (for the year ended March 31, 2023 – ₹ NIL thousands). The actual payment above ₹ 2500 thousands related to performance bonus will be deferred over a period of two years in line with IRDAI regulation.

(ii) The above figures do not include provision for Gratuity which are actuarially determined for the Company as a whole in accordance with AS 15 Employee benefits.

c. Sitting fees paid to directors during the year ended March 31, 2024 was ₹ 2,370 thousands (for the year ended March 31, 2023 – ₹ NIL thousands).

d. Statement containing names, descriptions, occupations of and Directorships held by the Persons in charge of management of the business Under Section 11(3) of The Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015 is as follows:

Name	Description	Directorship held	Occupation
Diwakar Ram Boddupalli	Managing Director & CEO	CreditAccess Life Insurance Limited	Employment

12. Historical cost of investments

As at March 31, 2024, the aggregate cost and market value of investments which are valued on fair value basis is ₹ 23,74,462 thousands and ₹ 24,10,458 thousands (as at March 31, 2023 ₹ NIL thousands and ₹ NIL thousands) respectively.

13. Statutory investments

All investments have been made in accordance with the Insurance Act, 1938 (as amended in 2015), the Insurance and Regulatory Development Authority (Investment) Regulations 2016 and various other circulars, guidelines and notifications issued by the IRDAI in this context from time to time.

14. Non-performing investments

During the year, none of the investments of the Company have been classified as non-performing.

15. Reverse Repo in Government securities and Corporate bonds

As required under IRDA Circular No. IRDA/F&I/CIR/INV/250/2012 dated 4 December 2012, the details of participation in Repo/ Reverse Repo transactions are as follows:

(₹ In '000)

Particulars	Minimum outstanding during the year	Maximum outstanding during the year	Daily average outstanding during the year	Outstanding as on March 31 2024
Securities Sold under repo				
1. Government Securities	NIL	NIL	NIL	NIL
2. Corporate Debt Securities	NIL	NIL	NIL	NIL
Securities purchased under reverse repo				
1. Government Securities	19,998	5,19,719	2,13,815	1,79,820
2. Corporate Debt Securities	NIL	NIL	NIL	NIL

* Previous year numbers are NIL

16. Allocation of investments and income

The Company is maintaining separate funds for Shareholders and Policyholders as per Sec. 11(1B) of the Insurance Act, 1938 (as amended in 2015). Investments held on behalf of the Shareholders and the Policyholders are included in Schedules 8 and 8A of the financial statements. The investment income arising from the investments held on behalf of Shareholders is recognized in the Profit and Loss Account and those held on behalf of Policyholders in the Revenue Account respectively.

17. Sector-wise percentage of business

Sector wise break-up of policies issued for Rural and lives covered for Social during the year is as follows:

(₹ In '000)

Particulars	Period ended March 31, 2024	Period ended March 31, 2023
Rural		
Gross Premium underwritten (₹ in 000)	4,31,622	-
No. of New Policies	107	-
% of rural sector policies to total policies	81.68%	-
Required % as per regulations	7.00%	-
Social		
Gross Premium underwritten for new lives (₹ in 000)	5,36,082	-
No. of New Policies (including group business)	20	-
No. of New lives covered	5,82,576	-
Social sector lives as a % to total lives	57.54%	-
Social sector lives as a % to total lives of processing financial year	0.00%	-
Required % or no. of lives as per regulations	0.50%	-
Total		
No. of New Policies	131	-
No. of New Lives	10,12,432	-

Total business for the purpose of the above calculations is number of lives (net) covered.

18. Foreign exchange transactions

Transactions in foreign currencies are recorded at exchange rate prevailing on the date of transaction. The exchange difference between the rate prevailing on the date of transaction and on the date of settlement and/or reporting date is recognised as income or expense as the case may be. The net foreign exchange gain/loss in Revenue Account for the year ended March 31, 2024 is ₹ 4.08 Thousands (for the year ended March 31, 2023: ₹ 773.47 thousands).

19. Summary of financial statements

The summary of financial statements of the Company as prescribed by the IRDAI in 'the Master Circular' is presented in Annexure 1.

20. Accounting ratios

The accounting ratios as prescribed by the IRDAI in 'the Master Circular' are presented in Annexure 2.

21. Risk retained and risk ceded

Extent of risk retained and risk ceded based on the sum insured is given below:

Particulars	As at March 31, 2024	As at March 31, 2023
Individual Business		
Risk retained	NA	NA
Risk ceded	NA	NA
Group Business		
Risk retained	100%	NA
Risk ceded	NA	NA
Total		
Risk retained	100%	NA
Risk ceded	NA	NA

22. Related party disclosure

Details of related party transactions as defined in Accounting Standard 18 on 'Related Party Disclosures' is presented in Annexure 3.

23. Disclosure relating to Controlled Fund- refer Annexure 5

24. The financial statements of each of the fund under Unit linked business are not presented since Company is not selling unit linked product.

25. The segmental financial statements are presented as part of Annexure 4

26. Unit linked disclosures are not presented in since company is not selling unit linked product.

27. Earnings / (Loss) Per Share

In accordance with the Accounting Standard 20 on 'Earnings Per Share (EPS)', the following table reconciles the numerator and denominator used to calculate basic / diluted earnings per share:

(₹ In '000)

Particulars	March 31, 2024	March 31, 2023
Profit / (Loss) after tax and before / after extraordinary items (A) (₹ In '000)	44,080	(20,048)
Weighted average number of equity shares (par value of ₹ 10 each)-Basic (B)	16,80,00,000	5,98,87,671
Weighted average number of equity shares (par value of ₹ 10 each)-Diluted (C)	16,80,00,000	5,98,87,671
Basic Earnings / (Loss) per share (A/B) (₹)	0.26	(0.33)
Diluted Earnings / (Loss) per share (A/C) (₹)	0.26	(0.33)

28. Micro, Small and Medium Enterprises Development Act (MSMED), 2006

As per the information available with the management and intimations received from suppliers, regarding their status under the Micro, Small and Medium Enterprises Development Act, 2006 (MSMED Act), the details of amounts due to Micro and Small Enterprises under the said Act as at March 31, 2024 are as follows:

	Particulars	March 31, 2024	March 31, 2023
a)	(i) The principal amount remaining unpaid to any supplier	NIL	NIL
	(ii) The interest due on above.	NIL	NIL
	The total of (i) & (ii)	NIL	NIL
b)	The amount of interest paid by the Company in terms of section 16 of the MSMED Act.	NIL	NIL
c)	The amount of interest due and payable for the period of delay in making payment (which have been paid but beyond the appointed day during the period) but without adding the interest specified under the Micro, Small and Medium Enterprises Development Act, 2006	NIL	NIL
d)	The amounts of interest accrued and remaining unpaid at the end of period	NIL	NIL
e)	The amount of further interest remaining due and payable even in the succeeding years, included in (d) above, until such date when the interest dues as above are actually paid to the small enterprises.	NIL	NIL

29. Additional disclosure as required by Corporate Governance Guidelines for insurers in India 2016.

1. Details of number of claims reported, settled, repudiated, rejected and transferred to unclaimed account disposed and pending with details of duration.

Claim Experience	Group – Death
Claims O/S at the Beginning of period	0
Claims Reported During the period	1009
Claims Settled During the period	993
Claims Repudiated During the period	0
Claim Rejected	1
Claims transferred to unclaimed	0
Claims O/S at end of Period	15

Ageing of Claims O/S from date of inception at end of year		
Less than 3 months		15
3 months and less than 6 months		0
6 months and less than 1 year		0
1 year and above		0
Total		15

30. Employee Benefits

Following are the disclosures required by Accounting Standard-15:

A) Defined contribution plans

The Company has charged ₹ 517.00 thousands for the year ended March 31, 2024 (year ended March 31, 2023 ₹ 72.00 thousands) towards contribution paid/ accrued for the provident fund scheme under 'Employees' remuneration and welfare benefits.

B) Defined benefit plans

The amounts recognized in Balance Sheet as at March 31, 2024 and as at March 31, 2023 are as follows:

Particulars	March 31, 2024	March 31, 2023
Present value of unfunded obligations	1,719.63	148.52
Present value of funded obligations	-	-
Fair value of plan assets	-	-
Unrecognized Past Service Cost	-	-
Net Liability (Asset)	1,719.63	148.52

The amounts recognised in the Revenue account towards unfunded gratuity liability are as follows:

Particulars	March 31, 2024	March 31, 2023
Current service cost	1,549.74	148.52
Interest on obligation	10.96	-
Expected return on plan assets	-	-
Net actuarial loss/(gain)	328.12	-
Recognized Past Service Cost-Vested	-	-
Recognized Past Service Cost-Unvested	-	-
Loss/(gain) on curtailments and settlement	-	-
Total included in 'Employee Benefit Expense'	1,888.82	148.52

Loss/(gain) on obligation	328.12	-
Loss/(gain) on assets	-	-
Net actuarial loss/(gain)	328.12	-

Changes in the present value of the defined benefit obligation representing reconciliation of opening and closing balances of gratuity liability are as follows: (₹ in'000)

Particulars	March 31, 2024	March 31, 2023
Opening Defined Benefit Obligation	148.52	-
Transfer in/(out) obligation	-	-
Current service cost	1,549.74	148.52
Interest cost	10.96	-
Actuarial loss (gain)	328.12	-
Past service cost	-	-
Loss (gain) on curtailments	-	-
Liabilities extinguished on settlements	-	-
Liabilities assumed in an amalgamation in the nature of purchase	-	-
Exchange differences on foreign plans	-	-
Benefit paid from fund	-	-
Benefits paid by company	(317.71)	-
Closing Defined Benefit Obligation	1,719.63	148.52

Reconciliation of net defined benefit liability

Particulars	March 31, 2024	March 31, 2023
Net opening provision in books of accounts	148.52	-
Transfer in/(out) obligation	-	-
Transfer (in)/out plan assets	-	-
Employee Benefit Expense	1,888.82	148.52
	2,037.34	148.52
Benefits paid by the Company	(317.71)	-
Contributions to plan assets	-	-
Closing provision in books of accounts	1,719.63	148.52

Principle actuarial assumptions

Particulars	March 31, 2024	March 31, 2023
Discount Rate	7.25% p.a.	7.40% p.a.
Expected Return on Plan Assets	Not Applicable	Not Applicable
Salary Growth Rate	8.00% p.a.	8.00% p.a.
Withdrawal Rates	Age 25 & Below : 10 % p.a.	Age 25 & Below : 10 % p.a.
	25 to 35 : 10 % p.a.	25 to 35 : 10 % p.a.
	35 to 45 : 10 % p.a.	35 to 45 : 10 % p.a.
	45 to 55 : 10 % p.a.	45 to 55 : 10 % p.a.
	55 & above : 10 % p.a.	55 & above : 10 % p.a.

Table of experience adjustments

(₹ in'000)

Particulars	March 31, 2024	March 31, 2023
Defined Benefit Obligation	1,719.63	148.52
Plan Assets	-	-
Surplus/(Deficit)	1,719.63	148.52
Experience adjustments on plan liabilities	312.44	-
Actuarial loss/(gain) due to change in financial assumptions	15.68	-
Actuarial loss/ (gain) due to change in demographic assumption	-	-
Experience adjustments on plan assets	-	-
Net actuarial loss/ (gain) for the year	328.12	-

31. Expenses of Management (EOM)

a) As per the Expense of Management Regulations, 2023, the percentage of actual expense to allowable expense of the Company is not within the defined limits as specified in the regulation at a Company level.

b) An amount of ₹ 1,71,030 thousands in Nonparticipating segment for the year ended March 31, 2024 (for the year ended March 31, 2023 ₹ NIL thousands in Non participating segment) being excess over allowable limit has been debited to Profit and Loss Account (Shareholder's Account) in accordance with clause 16 of the relevant regulations.

c) Considering the company being in the first year of operations post obtaining license from IRDAI on March 31, 2023, company will be applying for forbearance with the authority in accordance of clause 14 of the EOM regulation.

32. Transfer from Revenue Account to Profit and Loss Account

The Non-par surplus of ₹ 35,940 thousands for the year ended March 31, 2024 (year ended March 31, 2023 - ₹ NIL) has been transferred to the Profit and Loss Account (Shareholders' Account).

33. Discontinued Policy Fund:

Company is not offering any unit linked product hence disclosure is not applicable to us.

34. Unclaimed Number of Policyholders:

There are no Unclaimed cases as on 31st March 2024.

35. Fines & Penalties:

(₹in'000)

Sl. No.	Authority	Non-Compliance/ Violation	Penalty Awarded	Penalty Waived	Penalty Paid
1	Insurance Regulatory and Development Authority of india	NIL	NIL	NIL	NIL
2	Income Tax Authorities	NIL	NIL	NIL	NIL
3	Service Tax Authorities	NIL	NIL	NIL	NIL
4	Any other Tax Authorities	NIL	NIL	NIL	NIL
5	Enforcement Directorate Adjudicating authority/Tribunal or any other authorities under FEMA	NIL	NIL	NIL	NIL
6	Registrar of Companies/NCLT/CLB /Department of Corporate Affairs or any Authority under Companies Act 2013	NIL	NIL	NIL	NIL
7	Penalty awarded by any court/Tribunal for any matter including claim settlement but excluding compensation	NIL	NIL	NIL	NIL
8	Securities and Exchange Board of India	NIL	NIL	NIL	NIL
9	Competition Commission of India	NIL	NIL	NIL	NIL
10	Any other Central/State/Local Government/Statutory Authority	NIL	NIL	NIL	NIL

36. Disclosure of remuneration on other work given to statutory auditors

As per Corporate Governance guideline issued by IRDAI on May 18, 2016, the details of remuneration for other work entrusted to the statutory auditors is given below:

(₹ in'000)

Name of the Auditor	Services rendered	Period ended March 31, 2024	Period ended March 31, 2023
Rao Associates	Certification Charges	5.00	NA

37. During the current year ended 31st March 2024, the company has obtained waiver for payment of amounts due to its holding company M/s. CreditAccess India B.V, Netherlands amounting in aggregate to INR 14,861 thousand which has been disclosed under Other Income forming part of Shareholders' Account.

38. Additional disclosure as required by

a) IRDAI (Remuneration of Non -Executive Directors of Insurers Guidelines,2023)

Details of Remuneration paid to Non - Executive Directors – Sitting fees

Director Name	Amount (in Lacs)
Apparao Adivi	0.6
Gary Raymond Bennett	5.4
Koen J Slobbe	0.6
Matteo Pusineri	5.4
Neharika Vohra	2.4
Paresh Shreesh Parasnis	4.2
Sriram Shankar Mankal	2.7
Vinatha M Reddy	2.4
Grand Total	23.7

b) IRDAI (Remuneration of key management persons of Insurance) Guidelines 2023

Qualitative Measures

(i) Information relating to composition and mandate of the Nomination and Remuneration Committee

The Nomination & Remuneration Committee of the Board (NRC) comprises of an Independent Director as the Chairman and has one more independent director and nominee director as members. The remuneration aspects and the functions of NRC include reviewing criteria to carryout evaluation of Board and Director's performance; to determine, review and formulate on behalf of the Board, the Company's policy on appointment and remuneration of Non- Executive Directors, Managing Director/CEO and Whole-time Directors and also Compensation Policy of full time employees; to scrutinize application and details for appointment as KMPs including doing independent reference checks and recommending their appointment; to review the talent management and succession process to ensure business continuity and roll out and administer any Share based employee benefit scheme such as ESOP as may be approved by the Shareholders of the Company and further subject to statutory and regulatory approvals including that of the Insurance Regulatory and Development Authority or such other body or authority as may be applicable.

(ii) The information relating to the design and structure of the remuneration policy and the key features and objectives of remuneration policy:

(iii) Ways in which current and future risks are taken into account in the remuneration policy. Nature and type of key measures used to take account of these risks

(iv) Ways in which the Company seeks to link performance during a performance measurement period with levels of remuneration

The pay structure and methodology of reward for KMPs has been aligned with IRDAI guidelines and approval of increment, bonus and ESOPs would be accorded by NRC / Board.

39. Previous year ended comparatives:

i) Previous year ended figures have been reclassified/regrouped, wherever necessary & appropriate, to confirm to current year's presentation.

ii) The company commenced life insurance business from May 2023 on getting approval for its products from IRDAI. Hence comparative figures for previous year figures are populated as applicable.

FOR CREDITACCESS LIFE INSURANCE LIMITED

For Rao Associates
Chartered Accountants
Firm Reg. No. 003080s

Neharika Vohra
Chairperson
DIN No: 06808439

Sandeep S Shekar
Partner
M. No. 232631

Diwakar R Boddupalli
Managing Director & CEO
DIN No:02775640

Matteo Pusineri
Director
DIN No: 09150923

For Price Patt & Co.
Partner
Chartered Accountants
Firm Reg No.02783S

Paresh Shreesh Parasnis
Director
DIN No: 02412035

S.Balasubramanian
Partner
M. No. 025413

Ramakrishna TV
Chief Financial Officer

Arundhati Ghoshal
Appointed Actuary

DATE: 16-04-2024

Place: Bangalore

3.23 Summary of financial statements

(₹ in Lakhs)**

Sl. No.	Particulars	FY 2023-24	FY 2022-23
	POLICYHOLDERS' A/C		
1	Gross premium income	9,700	
2	Net premium income*	9,700	
3	Income from investments (Net)	184	
4	Other income	-	
5	Contribution from the Shareholders' Account	-	
6	Contribution from the Shareholders' Account towards excess of EOM	1,710	
7	Total income	11,594	
8	Commission	915	
9	Brokerage	-	
10	Operating expenses related to the insurance business	2,462	
11	Goods and Services Tax/Service tax on Charges	-	
12	Provision for Tax	-	
13	Provision for Advances & Recoveries	-	
14	Total expenses	3,376	
15	Payment to policyholders*	598	
16	Increase in actuarial liability	7,260	
17	Provision for Linked Liabilities	-	
18	Surplus/(Deficit) from operations	359	
	SHAREHOLDERS' A/C		
19	Total income under Shareholders' Account	2,233	
20	Total expenses under Shareholders' Account	47	
21	Contribution to Policyholders Account towards excess of EOM	1,710	
22	Contribution towards Remuneration of Managing Director & CEO	-	
23	Contribution to the Revenue Account	-	
24	Profit/(Loss) before tax	475	
25	Provisions for tax	34	
26	Profit/(Loss) after tax	441	
27	Profit/(Loss) carried to Balance Sheet	62	
	MISCELLANEOUS		
28	(A) Policyholders' account:		
	Total funds	7,276	
	Total investments	6,717	
	Yield on investments (%)	2.73%	
	(B) Shareholders' account:		
	Total funds	16,862	
	Total investments	14,925	
	Yield on investments (%)	11.52%	
29	Yield on total investments (%)	8.79%	
30	Paid up equity capital	16,800	
31	Networth	16,862	
32	Total assets (Net of Current Liabilities)	24,420	
33	Earnings/(Loss) per share Basic (₹)	0.26	
34	Book value per share (₹)	10.04	

Note :

** Amount disclosed in lacs in accordance with IRDAI Master circular Ref No. IRDA/F&A/Cir/232/12/2013 dated December 11, 2013.

3.24 Accounting ratios

Sl. No.	Description	As at March 31, 2024	As at March 31, 2023
1	New business premium income growth (segment-wise) Participating policies Non-participating policies Par Pension Non- Par Annuity Non- Par Pension Health Group - linked Individual Life - Linked Pension - linked (current year new business premium -previous year new business premium)/previous year new business premium	0% 100% 0% 0% 0% 0% 0% 0% 0% 0%	NA NA NA NA NA NA NA NA NA
2	Net retention ratio (net premium/gross premium)	100%	NA
3	Ratio of expenses of management (expenses of management / total gross direct premium)	35%	NA
4	Commission ratio (gross commission paid/gross premium)	9%	NA
5	Ratio of policyholders' liabilities to shareholders' funds (policyholders' liabilities / shareholders' funds)	42%	NA
6	Growth rate of shareholders' funds (current year shareholders' funds - previous year shareholders' funds) / previous year shareholders' funds)	2%	NA
7	Ratio of surplus/(deficit) to policyholders' liability [surplus/(deficit) as per policyholders' liability]	5%	NA
8	Change in net worth (₹ in 000) [current year shareholders' funds - previous year shareholders' funds]	6,242	NA
9	Profit (loss) after tax/Total income	4%	NA
10	(Total real estate + Loans)/Cash & invested assets	0%	NA
11	Total investments/[Capital + Surplus [Deficit]]	128%	NA
12	Total affiliated investments/[Capital + Surplus (Deficit)]	NA	NA
13	Investment yield (Gross & Net) A. With unrealised gains Shareholders' fund Policyholders' fund Non linked Participating Non Participating Linked Non Participating	12.26% NA 5.66% NA	NA NA NA NA

	B. With realised gains		
	Shareholders' fund	11.90%	NA
	Policyholders' fund		
	Non linked		
	Participating	NA	NA
	Non Participating	6.05%	NA
	Linked		
	Non Participating	NA	NA
14	Conservation Ratio		
	-Linked	NA	NA
	-Non Linked	NA	NA
	-Pension (both Linked and Non Linked)	NA	NA
	-Health	NA	NA
15	Persistency Ratio		
	Premium Basis		
	(Regular Premium/Limited Premium Payment under Individual category)	NA	NA
	For 13th month	NA	NA
	For 25th month	NA	NA
	For 37th month	NA	NA
	For 49th Month	NA	NA
	For 61st month	NA	NA
	Persistency Ratio		
	Premium Basis		
	(Single Premium/Fully paid-up under Individual category)	NA	NA
	For 13th month	NA	NA
	For 25th month	NA	NA
	For 37th month	NA	NA
	For 49th Month	NA	NA
	For 61st month	NA	NA
	Persistency Ratio		
	Number of Policy Basis		
	(Regular Premium/Limited Premium Payment under Individual category)	NA	NA
	For 13th month	NA	NA
	For 25th month	NA	NA
	For 37th month	NA	NA
	For 49th Month	NA	NA
	For 61st month	NA	NA
	Persistency Ratio		
	Number of Policy Basis		
	(Single Premium/Fully paid-up under Individual category)	NA	NA
	For 13th month	NA	NA
	For 25th month	NA	NA
	For 37th month	NA	NA
	For 49th Month	NA	NA
	For 61st month	NA	NA
16	NPA Ratio		
	Gross NPA Ratio	NA	NA
	Net NPA Ratio	NA	NA
17	Solvency Ratio	335%	NA

Related Party Disclosures as per Accounting Standard 18 Related Parties and Nature of Relationship:

Annexure 3

Sl.No	Name of Related parties	Nature of Relationship
1	CreditAccess Grameen Limited	Fellow Subsidiary
2	CreditAccess India B V	Promoter Shareholder
3	Diwakar Ram Boddupalli	Managing Director and CEO

The following are the transactions between the Company and its related parties Year ended March 31, 2024

(₹ in '000)

Sl.No	Name of the related Party with whom the transactions have been made	Description of the Relationship with the Party	Nature of Transaction	For the year ended March 31, 2024	As at March 31, 2024		For the year ended March 31, 2023	As at March 31, 2023	
					Amount outstanding as recoverable	Amount outstanding as payable		Amount outstanding as recoverable	Amount outstanding as payable
1	CreditAccess Grameen Limited	Fellow Subsidiary	Paid/Payable towards -						
			Premium Received	8,96,262	-	2,003	-	-	-
			Commission Paid	88,715	-	10,846	-	-	-
			Claims Paid	33,374	-	-	-	-	-
			Insurance awareness and marketing campaigns	65,852	-	8,134	-	-	-
			Refund to MPH	589	-	-	-	-	-
2	CreditAccess India B V	Promoter Shareholder	Paid/Payable towards -						
				(14,861)	-	-	-	-	(14,861)
3	Diwakar Ram Boddupalli	Managing Director and CEO	Managerial Remuneration (Refer Note 11 of Schedule 16)	19,822	-	4,238	5,000	-	5,000

Annexure 4

Page 1

Segmental Balance Sheet as at March 31, 2024

(₹ in '000)

Particulars	Schedule	Non Par Individual	Group Non Par	Par Pension	Non Par Annuity	Non Par Pension	Health	Group Pension Linked	Individual Life Linked	Individual Pension Linked	Shareholders	Total
SOURCES OF FUNDS:												
SHAREHOLDERS' FUNDS												
Share capital		-	-	-	-	-	-	-	-	-	16,80,000	16,80,000
Reserves and surplus		-	-	-	-	-	-	-	-	-	6,242	6,242
Fair value change account - Net		-	-	-	-	-	-	-	-	-	28,146	28,146
Total shareholders' funds		-	-	-	-	-	-	-	-	-	17,14,388	17,14,388
Borrowings		-	-	-	-	-	-	-	-	-	-	-
POLICYHOLDERS' FUNDS												
Fair value change account		-	1,662	-	-	-	-	-	-	-	-	1,662
Policy liabilities		-	7,25,965	-	-	-	-	-	-	-	-	7,25,965
Insurance reserves		-	-	-	-	-	-	-	-	-	-	-
Provision for linked liabilities- Non unit		-	-	-	-	-	-	-	-	-	-	-
Provision for linked liabilities		-	-	-	-	-	-	-	-	-	-	-
Total policyholders' funds		-	-	-	-	-	-	-	-	-	-	7,27,627
Funds for discontinued policies - Discontinued on account of non- payment of premium - Others		-	-	-	-	-	-	-	-	-	-	-
Funds for future appropriations		-	-	-	-	-	-	-	-	-	-	-
TOTAL		-	7,27,627	-	-	-	-	-	-	-	17,14,388	24,42,015
APPLICATION OF FUNDS:												
INVESTMENTS												
Shareholders' Policyholders'		-	6,71,725	-	-	-	-	-	-	-	14,92,500	14,92,500
Assets held to cover linked liabilities		-	-	-	-	-	-	-	-	-	-	-
Loans		-	-	-	-	-	-	-	-	-	-	-
Fixed assets		-	21,043	-	-	-	-	-	-	-	-	21,043
Current assets		-	-	-	-	-	-	-	-	-	-	-
Cash and bank balances		-	9,863	-	-	-	-	-	-	-	11,213	21,076
Advances and other assets		-	28,820	-	-	-	-	-	-	-	2,67,352	2,96,172
		-	38,683	-	-	-	-	-	-	-	2,78,565	3,17,248
Less:		-	-	-	-	-	-	-	-	-	-	-
Current liabilities		-	58,781	-	-	-	-	-	-	-	-	58,781
Provisions		-	1,720	-	-	-	-	-	-	-	-	1,720
		-	60,501	-	-	-	-	-	-	-	-	60,501
Net current assets		-	(21,818)	-	-	-	-	-	-	-	2,78,565	2,56,747
Control Account		-	56,676	-	-	-	-	-	-	-	(56,676)	-
Miscellaneous expenditure (to the extent not written off)		-	-	-	-	-	-	-	-	-	-	-
Deficit/ (Surplus) in Policyholders account		-	-	-	-	-	-	-	-	-	-	-
Debit balance in profit and loss account		-	-	-	-	-	-	-	-	-	-	-
TOTAL		-	7,27,627	-	-	-	-	-	-	-	17,14,388	24,42,015

Annexure 4
Page 2
Segment Revenue Account For the Period ended March 31, 2024

(₹ in '000)

Particulars	Schedule	Non Par Individual	Group Non par	Par Pension	Non Par Annuity	Non Par Pension	Group Pension Linked	Individual Life Linked	Individual Pension Linked	Total
Premiums earned - net	1	-	9,69,978	-	-	-	-	-	-	9,69,978
(a) Premium		-	9,69,978	-	-	-	-	-	-	9,69,978
(b) Reinsurance ceded		-	-	-	-	-	-	-	-	-
(c) Reinsurance accepted		-	-	-	-	-	-	-	-	-
Income from investments		-	9,69,978	-	-	-	-	-	-	9,69,978
(a) Interest, dividends and rent - gross		-	10,023	-	-	-	-	-	-	10,023
(b) Profit on sale/redemption of investments		-	6,930	-	-	-	-	-	-	6,930
(c) (Loss) on sale/ redemption of investments		-	(193)	-	-	-	-	-	-	(193)
(d) Transfer/gain on revaluation/change in fair value		-	-	-	-	-	-	-	-	-
(e) Amortisation of premium/discount on investments		-	1,597	-	-	-	-	-	-	1,597
Other Income	2	-	-	-	-	-	-	-	-	-
(a) Interest on policy loans		-	-	-	-	-	-	-	-	-
(b) Miscellaneous income		-	-	-	-	-	-	-	-	-
Contribution from the Shareholders' Account		-	-	-	-	-	-	-	-	-
Contribution from the Shareholders' Account towards excess of EOM		-	1,71,030	-	-	-	-	-	-	1,71,030
Total (A)		-	11,59,364	-	-	-	-	-	-	11,59,364
Commission	3	-	91,464	-	-	-	-	-	-	91,464
Operating expenses related to insurance business		-	2,46,159	-	-	-	-	-	-	2,46,159
Goods and Services tax on linked charges		-	-	-	-	-	-	-	-	-
Provision for doubtful debts		-	-	-	-	-	-	-	-	-
Bad debts written off		-	-	-	-	-	-	-	-	-
Provision for Income Tax		-	-	-	-	-	-	-	-	-
Provisions (other than taxation)		-	-	-	-	-	-	-	-	-
(a) For diminution in the value of investments		-	-	-	-	-	-	-	-	-
(b) Advances & Recoveries		-	-	-	-	-	-	-	-	-
Total (B)		-	3,37,623	-	-	-	-	-	-	3,37,623
Benefits paid (net)	4	-	59,836	-	-	-	-	-	-	59,836
Interim bonuses paid		-	-	-	-	-	-	-	-	-
Change in valuation of liability in respect of life policies		-	-	-	-	-	-	-	-	-
(a) Gross		-	7,25,965	-	-	-	-	-	-	7,25,965
(b) Amount ceded in reinsurance	-	-	-	-	-	-	-	-	-	
(c) Amount accepted in reinsurance	-	-	-	-	-	-	-	-	-	
Total (C)	-	7,85,801	-	-	-	-	-	-	7,85,801	
Surplus/(Deficit) (D) = (A) - (B) - (C)	-	35,940	-	-	-	-	-	-	35,940	
Appropriations	4	-	-	-	-	-	-	-	-	-
Amount transferred from Shareholders' account		-	35,940	-	-	-	-	-	-	35,940
Transfer to shareholders' account		-	-	-	-	-	-	-	-	-
Transfer to other reserves		-	-	-	-	-	-	-	-	-
Funds for future appropriations		-	-	-	-	-	-	-	-	-
Surplus/(Deficit) after appropriation		-	35,940	-	-	-	-	-	-	35,940
Total (D)	-	35,940	-	-	-	-	-	-	35,940	
Balance at the beginning of year	-	-	-	-	-	-	-	-	-	
Surplus/(Deficit) after appropriation	-	-	-	-	-	-	-	-	-	
Balance carried to balance sheet	-	-	-	-	-	-	-	-	-	
Details of Total Surplus/(Deficit)	4	-	-	-	-	-	-	-	-	-
(a) Interim bonuses paid		-	-	-	-	-	-	-	-	-
(b) Allocation of bonus to policyholders'		-	35,940	-	-	-	-	-	-	35,940
(c) Surplus shown in the Revenue Account	-	-	-	-	-	-	-	-	-	
Total Surplus/(Deficit)	-	35,940	-	-	-	-	-	-	35,940	

Annexure 4
Page 3
Schedule 1 - Premium

(₹ in '000)

For the year ended March 31, 2024										
Particulars	Non Par Individual	Group Non par	Par Pension	Non Par Annuity	Non Par Pension	Health	Group Pension Linked	Individual Life Linked	Individual Pension Linked	Total
First year Premiums	-	-	-	-	-	-	-	-	-	-
Renewal Premiums	-	-	-	-	-	-	-	-	-	-
Single Premiums	-	9,69,978	-	-	-	-	-	-	-	9,69,978
Total Premium	-	9,69,978	-	-	-	-	-	-	-	9,69,978

Schedule 2 - Commission expenses

(₹ in '000)

Particulars	Non Par	Group Non Par	Par Pension	Non Par Annuity	Non Par Pension	Health	Group Pension Linked	Individual Life Linked	Individual Pension Linked	Total
Commission paid	-	-	-	-	-	-	-	-	-	-
Direct	-	-	-	-	-	-	-	-	-	-
-First year Premiums	-	-	-	-	-	-	-	-	-	-
-Renewal Premiums	-	-	-	-	-	-	-	-	-	-
-Single Premiums	-	91,464	-	-	-	-	-	-	-	91,464
Gross commission	-	91,464	-	-	-	-	-	-	-	91,464
Add: Commission on Re-insurance Accepted	-	-	-	-	-	-	-	-	-	-
Less: Commission on Re-insurance Ceded	-	-	-	-	-	-	-	-	-	-
Net Commission	-	91,464	-	-	-	-	-	-	-	91,464
Rewards and Remuneration to Agents, brokers and other intermediaries	-	-	-	-	-	-	-	-	-	-
Total	-	91,464	-	-	-	-	-	-	-	91,464
Break-up of Gross commission expenses	-	-	-	-	-	-	-	-	-	-
Agents	-	-	-	-	-	-	-	-	-	-
Brokers	-	2,749	-	-	-	-	-	-	-	2,749
Corporate Agency	-	88,715	-	-	-	-	-	-	-	88,715
Referral	-	-	-	-	-	-	-	-	-	-
Total	-	91,464	-	-	-	-	-	-	-	91,464

Schedule 3 - Operating Expenses Related to Insurance Business

Page 4

(₹ in '000)

Particulars	Non Par	Group Non par	Par Pension	Non Par Annuity	Non Par Pension	Health	Group Pension Linked	Individual Life Linked	Individual Pension Linked	Total
Employees' remuneration and welfare benefits	-	84,402	-	-	-	-	-	-	-	84,402
Travel, conveyance and vehicle running expenses	-	4,604	-	-	-	-	-	-	-	4,604
Rents, rates & taxes	-	14,815	-	-	-	-	-	-	-	14,815
Training expenses	-	-	-	-	-	-	-	-	-	-
Legal Fees	-	3	-	-	-	-	-	-	-	3
Professional and Consultancy charges	-	5,973	-	-	-	-	-	-	-	5,973
Auditors' fees, expenses etc.	-	-	-	-	-	-	-	-	-	-
(a) As Auditor	-	302	-	-	-	-	-	-	-	302
(b) As advisor or in any other capacity in respect of:	-	-	-	-	-	-	-	-	-	-
- Taxation matters	-	-	-	-	-	-	-	-	-	-
Interest & Bank Charges	-	394	-	-	-	-	-	-	-	394
Advertisement and publicity	-	3,151	-	-	-	-	-	-	-	3,151
Registration and Subscriptions	-	-	-	-	-	-	-	-	-	-
Foreign Exchange Fluctuation	-	4	-	-	-	-	-	-	-	4
Depreciation	-	6,364	-	-	-	-	-	-	-	6,364
Recruitment expenses	-	865	-	-	-	-	-	-	-	865
Repairs	-	161	-	-	-	-	-	-	-	161
Miscellaneous Expenses	-	1,043	-	-	-	-	-	-	-	1,043
Communication expenses	-	13,569	-	-	-	-	-	-	-	13,569
Information Technology expenses	-	1,944	-	-	-	-	-	-	-	1,944
Office expenses	-	4,345	-	-	-	-	-	-	-	4,345
Printing and stationery	-	-	-	-	-	-	-	-	-	-
Others :	-	-	-	-	-	-	-	-	-	-
Goods and Services Tax (GST)	-	36,234	-	-	-	-	-	-	-	36,234
Insurance Awareness	-	66,368	-	-	-	-	-	-	-	66,368
Miscellaneous Expenses	-	1,619	-	-	-	-	-	-	-	1,619
Total	-	2,46,159	-	-	-	-	-	-	-	2,46,159

Schedule 4 - Benefits paid (net)

Page 5

(₹ in '000)

Particulars	Non Par	Group Non par	Par Pension	Non Par Annuity	Non Par Pension	Health	Group Pension Linked	Individual Life Linked	Individual Pension Linked	Total
1. Insurance claims	-	59,836	-	-	-	-	-	-	-	59,836
(a) Claims by death	-	-	-	-	-	-	-	-	-	-
(b) Claims by maturity	-	-	-	-	-	-	-	-	-	-
(c) Annuities/ Pension payment	-	-	-	-	-	-	-	-	-	-
(d) Other benefits -	-	-	-	-	-	-	-	-	-	-
(i) Surrenders	-	-	-	-	-	-	-	-	-	-
(ii) Periodical benefit	-	-	-	-	-	-	-	-	-	-
(iii) Health	-	-	-	-	-	-	-	-	-	-
(iv) Others	-	-	-	-	-	-	-	-	-	-
2. (Amount ceded in reinsurance)	-	-	-	-	-	-	-	-	-	-
(a) Claims by death	-	-	-	-	-	-	-	-	-	-
(b) Claims by maturity	-	-	-	-	-	-	-	-	-	-
(c) Annuities/ Pension payment	-	-	-	-	-	-	-	-	-	-
(d) Other benefits -	-	-	-	-	-	-	-	-	-	-
(i) Surrenders	-	-	-	-	-	-	-	-	-	-
(ii) Periodical benefit	-	-	-	-	-	-	-	-	-	-
(iii) Health	-	-	-	-	-	-	-	-	-	-
3. Amount accepted in reinsurance	-	-	-	-	-	-	-	-	-	-
(a) Claims by death	-	-	-	-	-	-	-	-	-	-
(b) Claims by maturity	-	-	-	-	-	-	-	-	-	-
(c) Annuities/ Pension payment	-	-	-	-	-	-	-	-	-	-
(d) Other benefits -	-	-	-	-	-	-	-	-	-	-
(i) Surrenders	-	-	-	-	-	-	-	-	-	-
(ii) Periodical benefit	-	-	-	-	-	-	-	-	-	-
(iii) Health	-	-	-	-	-	-	-	-	-	-
Total	-	59,836	-	-	-	-	-	-	-	59,836
Benefits paid to claimants:	-	-	-	-	-	-	-	-	-	-
In India	-	59,836	-	-	-	-	-	-	-	59,836
Outside India	-	-	-	-	-	-	-	-	-	-
Benefits paid (net)	-	59,836	-	-	-	-	-	-	-	59,836

CreditAccess Life Insurance Limited Statement showing the Controlled Fund

Annexure 5

(₹ in crores)

1	Computation of Controlled fund as per the Balance Sheet	2023-24	2022-23
	Policyholders' Fund (Life Fund)		
	Participating		
	Individual Assurance	-	-
	Individual Pension	-	-
	Group Assurance	-	-
	Non-participating		
	Individual Assurance	-	-
	Group Assurance	73	-
	Individual Annuity	-	-
	Group Pension	-	-
	Health	-	-
	Linked		
	Individual Assurance	-	-
	Group Assurance	-	-
	Individual Pension	-	-
	Group Superannuation	-	-
	Group Gratuity	-	-
	Funds for Future Appropriations	-	-
	Total (A)	73	-
	Shareholders' Fund		
	Paid up Capital	168	-
	Subscription received against rights issue (pending allotment)	-	-
	Reserves & Surpluses	1	-
	Fair Value Change	3	-
	Total (B)	171	-
	Misc. expenses not written off		
	Credit / (Debit) from P&L A/c.	4	-
	Total (C)	4	-
	Total shareholders' funds (B+C)	175	-
	Controlled Fund (Total (A+B+C))	248	-

CreditAccess Life Insurance Limited Statement showing the Controlled Fund

Annexure 5

(₹ in crores)

2	Reconciliation of the Controlled Fund from Revenue and Profit & Loss Account		
	Opening Balance of Controlled Fund	-	-
	Add: Inflow		
	Income		
	Premium Income	97	-
	Less: Reinsurance ceded	-	-
	Net Premium	97	-
	Investment Income	2	-
	Other Income	-	-
	Funds transferred from Shareholders' Accounts	17	-
	Total Income	116	-
	Less: Outgo		
	(i) Benefits paid (Net)	6	-
	(ii) Interim Bonus Paid	-	-
	(iii) Change in Valuation of Liability	73	-
	(iv) Commission	9	-
	(v) Operating Expenses	25	-
	(vi) Goods and Services tax on charges	-	-
	(vii) Provision for Taxation	-	-
	(viii) Provision for Advances & Recoveries	-	-
	Total Outgo	112	-
	Surplus of the Policyholders' Fund	4	-
	Less: transferred to Shareholders' Account	4	-
	Net Flow in Policyholders' account	0	-
	Add: Net income in Shareholders' Fund	4	-
	Net In Flow / Outflow	4	-
	Add: change in valuation Liabilities	73	-
	Add: increase in Paid up Capital	168	-
	Add: Reserves & Surpluses	-	-
	Add: change in Fair Value	3	-
	Add: change in Fair Value		
	Closing Balance of Controlled Fund	248	-
	As Per Balance Sheet	248	-
	Difference, if any	0	-

CreditAccess Life Insurance Limited Statement showing the Controlled Fund

Annexure 5

(₹ in crores)

3	Reconciliation with Shareholders' and Policyholders' Fund		
3.1	Policyholders' Funds		
	Policyholders' Funds - Traditional-PAR and NON-PAR		
	Opening Balance of the Policyholders' Fund	-	-
	Add: Surplus/(Deficit) of the Revenue Account	4	-
	Amount transferred from/ (to) Shareholders' account	(4)	-
	Add: change in valuation Liabilities	73	-
	Total	73	-
	As per Balance Sheet	73	-
	Difference, if any	-	-
3.2	Policyholders' Funds - Linked		
	Opening Balance of the Policyholders' Fund	-	-
	Add: Surplus/(Deficit) of the Revenue Account	-	-
	Add: change in valuation Liabilities	-	-
	Add: Transfer from Profit and Loss account (Shareholder's Account)	-	-
	Total	-	-
	As per Balance Sheet		
	Difference, if any		
	Shareholders' Funds		
	Opening Balance of Shareholders' Fund	164	-
	Add: net income of Shareholders' account (P&L)	4	-
	Add: Infusion of Capital	-	-
	Add: Change in Fair value change	3	-
	Add: Reserves and surplus	-	-
	Closing Balance of the Shareholders' fund	171	-
	As per Balance Sheet	171	-
	Difference, if any	(0.00)	

With respect to the operations of CreditAccess Insurance Company Limited ('the Company') for the year ended March 31, 2024 and results thereof, the Management of the Company confirms and declares that:

1. CERTIFICATE OF REGISTRATION

The Certificate of Registration granted by the Insurance Regulatory and Development Authority of India (IRDAI) continues to be in force as at March 31, 2024. Pursuant to the provisions of the Insurance Laws Amendment Act, 2015, the process of annual renewal of Certificate of Registration issued u/s 3 of the Insurance Act, 1938 has been dispensed with and Certificate of Registration issued in 2014, pursuant to payment of relevant fees for FY 2023-24, continues to remain valid.

2. STATUTORY LIABILITIES/DUES:

We certify, to the best of our knowledge and belief, that all material dues payable to the statutory authorities have been duly paid.

3. SHAREHOLDING PATTERN:

We hereby confirm that the shareholding pattern of the Company is in accordance with the requirements of the Insurance Act, 1938 (amended by Insurance Laws (Amendment) Act, 2015) and the Insurance Regulatory and Development Authority (Registration of Indian Insurance Companies) Regulations, 2000 as amended from time to time.

4. INVESTMENT OUTSIDE INDIA:

The Company has not invested policyholders fund directly or indirectly outside India.

5. SOLVENCY MARGIN:

We hereby confirm that the Company has maintained adequate assets to cover both its liabilities and required solvency margin as prescribed under Section 64VA of the Insurance Act, 1938 and the IRDAI (Assets, Liabilities and Solvency Margin of Life Insurance Business) Regulations, 2016.

The solvency ratio as compared to required minimum solvency ratio of 150% are as below:

Particulars	March,31 2024	March 31, 2023
Solvency Ratio	335%	Not applicable

6. VALUATION OF ASSETS IN THE BALANCE SHEET:

The Company has reviewed the values of all the assets as at March 31, 2024. We certify to the best of our knowledge and belief, that the value of the assets as set forth in the Balance Sheet are shown in the aggregate at amounts not exceeding their realizable or market value under the several headings - "Loans", "Investments", "Agents balances", "Outstanding Premiums", "Interest, Dividends and Rents outstanding", "Interest, Dividends, and Rents accruing but not due", "Amounts due from other persons or Bodies carrying on insurance business", "Sundry Debtors", "Bills Receivable", "Cash" and the several items specified under "Other Receivables" wherever applicable.

● 7. APPLICATION OF INVESTMENTS OF LIFE INSURANCE FUND:

We certify that no part of the life insurance fund has been directly or indirectly applied in contravention of the Insurance Act, 1938 (as amended in 2015), IRDA (Investment) Regulation, 2016 as amended and applicable circulars and guidelines relating to the application and investments of the life insurance funds.

● 8. RISK EXPOSURE AND MITIGATION STRATEGIES:

The Company has just completed its first year of operations post getting license from IRDAI on March 31, 2023. The Company focuses on designing affordable products for the economically weaker section living in rural areas to provide adequate risk coverage. The products are available through group platform. The group insurance provided by the Company consists of products under Credit Life Insurance, non- credit term Insurance, group savings and group fund based plans.

Considering the above background, we have finalized the risk management policy suiting our business requirements and needs. The scope of the policy includes a detailed risk management framework covering Risk identification, risk assessment, risk mitigation, re-evaluation of risks at regular intervals and reporting to senior management and Board at defined intervals.

The governance structure for risk management currently includes Board, Audit Committee, and internal Risk management committee (includes administering ALM committee functions) consisting of senior management team apart from the quarterly detailed internal audit by external independent firm of Chartered Accountants covering all the areas as defined in their scope and half yearly statutory audit. Both the Internal audit report and Statutory auditor's report along with their observations is placed before the Audit Committee on a quarterly basis as applicable.

● 9. OPERATIONS IN OTHER COUNTRIES:

The Company is not operating in any other country and hence there is no country risk and exposure risk

● 10. AGEING OF CLAIMS:

Details of number of claims reported, settled, repudiated, rejected and transferred to unclaimed account disposed and pending with details of duration:

Claim Experience	Group – Death
Claims O/S at the Beginning of period	0
Claims Reported During the period	1009
Claims Settled During the period	993
Claims Repudiated During the period	0
Claim Rejected	1
Claims transferred to unclaimed	0
Claims O/S at end of Period	15
Ageing of Claims O/S from date of inception at end of year	
Less than 3 months	15
3 months and less than 6 months	0
6 months and less than 1 year	0
1year and above	0
Total	15

● 11. VALUATION OF INVESTMENTS:

- All debt securities including government securities and redeemable preference shares are considered as 'held to maturity' and stated at historical cost, subject to amortization of premium or accretion of discount over the remaining period to maturity on effective interest rate method.
- Money market instruments like commercial paper, certificate of deposits and treasury bills are valued at historical cost, subject to accretion of discount over the remaining period to maturity based on effective interest rate method.
- Mutual fund units as at the Balance Sheet date are valued at the previous business day's net asset values.
- Valuation of listed equity shares of the Company is based on selected National Stock Exchange (**NSE**) as the primary exchange and the Bombay Stock Exchange (**BSE**) as the secondary exchange. Accordingly, the closing price of NSE is used for the purpose of valuation of equity shares.
- Unrealized gains/losses arising due to changes in the fair value of listed equity shares and mutual fund units are taken to the "Fair Value Change Account" in the Balance Sheet.

● 12. MANAGEMENT RESPONSIBILITY STATEMENT:

- **Management of the Company certifies that:**
The financial statements of the Company have been prepared in accordance with applicable accounting standards, the regulations stipulated, and the circulars issued by the IRDAI in this context from time to time and the provisions of the Insurance Act, 1938 (**as amended in 2015**) with no material deviations.
- **Management of the Company certifies that:**
The financial statements of the Company have been prepared in accordance with applicable accounting standards, the regulations stipulated, and the circulars issued by the IRDAI in this context from time to time and the provisions of the Insurance Act, 1938 (**as amended in 2015**) with no material deviations.
- Management has taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the applicable provisions of the Insurance Act 1938 (4 of 1938) amended by the Insurance Laws (**Amendment**) Act, 2015 and the Companies Act, 2013 for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities.
- Management has prepared the financial statements on a going concern basis.

13. DETAILS OF PAYMENTS TO INDIVIDUALS, FIRMS, COMPANIES & ORGANISATIONS IN WHICH DIRECTORS ARE INTERESTED:

Sl. No.	Name of the Director	Entity in which he is interested	Interested as	Amount of payment during the financial year (₹ in lakhs)
1	Shri. Gary Raymond Bennett	CreditAccess India B V	Nominee Director	Pre-incorporation expenses (148.61)
2	Shri. Koen J Slobbe		Nominee Director	
3	Shri. Matteo Pusineri		Nominee Director	

FOR CREDITACCESS LIFE INSURANCE LIMITED

Neharika Vohra

Chairperson

DIN No: 06808439

Diwakar R Boddupalli

Managing Director & CEO

DIN No:02775640

Date: 16-04-2024

Place: Bangalore

Matteo Pusineri

Director

DIN No: 09150923

Paresh Shreesh Parasnis

Director

DIN No: 02412035

Ramakrishna TV

Chief Financial Officer



CREDITACCESS LIFE INSURANCE LIMITED

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